

Andover Ansonia **Ashford**  
 Avon Barkhamsted  
 Beacon Falls Berlin Bethany  
 Bethel Bethlehem Bloomfield  
 Bolton **Bozrah** Branford  
 Bridgeport Bridgewater Bristol  
 Brookfield **Brooklyn** Burlington  
 Canaan **Canterbury** Canton  
**Chaplin** Cheshire Chester  
 Clinton **Colchester** Colebrook  
**Columbia** Cornwall **Coventry**  
 Cromwell Danbury Darien  
 Deep River Derby Durham  
 East Granby East Haddam  
 East Hampton East Hartford  
 East Haven **East Lyme**  
 East Windsor **Eastford** Easton  
 Ellington Enfield Essex Fairfield  
 Farmington **Franklin** Glastonbury  
 Goshen Granby Greenwich  
**Griswold Groton** Guilford  
 Haddam Hamden **Hampton**  
 Hartford Hartland Harwinton  
 Hebron Kent **Killingly**  
 Killingworth **Lebanon Ledyard**  
**Lisbon** Litchfield **Lyme** Madison  
 Manchester **Mansfield**  
 Marlborough Meriden Middlebury  
 Middlefield Middletown Milford  
 Monroe **Montville** Morris  
 Naugatuck New Britain  
 New Canaan New Fairfield  
 New Hartford New Haven  
**New London** New Milford  
 Newington Newtown Norfolk  
 North Branford North Canaan  
 North Haven **North Stonington**  
 Norwalk **Norwich Old Lyme**  
 Old Saybrook Orange Oxford  
**Plainfield** Plainville Plymouth  
**Pomfret** Portland **Preston**  
 Prospect **Putnam** Redding  
 Ridgefield Rocky Hill Roxbury  
**Salem** Salisbury **Scotland**  
 Seymour Sharon Shelton  
 Sherman Simsbury Somers  
 South Windsor Southbury  
 Southington **Sprague** Stafford  
 Stamford **Sterling Stonington**  
 Stratford Suffield Thomaston  
**Thompson** Tolland Torrington  
 Trumbull **Union** Vernon  
**Voluntown** Wallingford Warren  
 Washington Waterbury **Waterford**  
 Watertown West Hartford  
 West Haven Westbrook Weston  
 Westport Wethersfield **Willington**  
 Wilton Winchester **Windham**  
 Windsor Windsor Locks Wolcott  
 Woodbridge Woodbury  
**Woodstock**

# Information for Workforce Investment Planning - 2003

**EASTERN WIA**

Opportunity • Guidance • Support



*from the Office of Research*

## PREFACE

State and local Workforce Investment Boards are important customers of the workforce information system. They need information for strategic planning, program development, and for evaluation of their service efforts. Feedback from the Boards emphasizes the importance of high quality, accessible, and relevant information about the labor market for making sound decisions.

To address this need, the Office of Research has produced the *Information for Workforce Investment Planning – 2003*. It provides workforce information for Connecticut's 169 towns, where available, aggregated by the State's workforce investment areas.

Included are labor force data, employment and wages by industry, occupational employment trends, population changes, data on public aid recipients, high school dropout rates, and persons with other barriers to employment. The data is based on information from several State agencies, as well as the Connecticut Department of Labor. We wish to thank all of the agencies that contributed to this report. We also wish to thank Office of Research staff who helped put this report together.

The *Information for Workforce Investment Planning – 2003* has been updated and re-designed to include bar charts and additional data tables. Lengthy narratives were replaced with more effective data "bullets." We believe this easy-to-use format will enable the Workforce Investment Board planners to more efficiently find pertinent information.

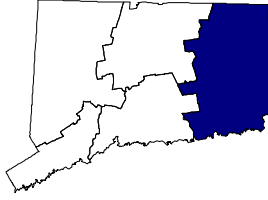
The charts and tables in the *Information for Workforce Investment Planning – 2003* are within the public domain, and may be copied and/or quoted. We do, however, request that you attribute such material to this publication.

The *Information for Workforce Investment Planning – 2003* is available on the Office of Research Web site at: [www.ctdol.state.ct.us/lmi](http://www.ctdol.state.ct.us/lmi).

If you have any questions or comments regarding the data included in this publication, please contact us at (860) 263-6275.

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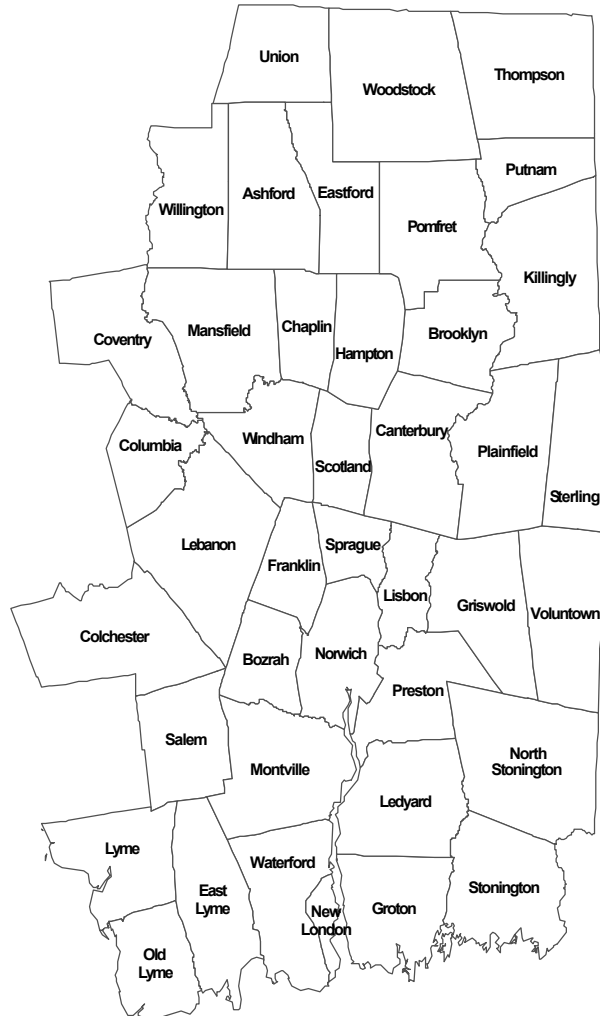


# E a s t e r n Workforce Investment Area

The Eastern Workforce Investment Area (WIA) consists of 41 towns located in the eastern third of the State. It borders Rhode Island and Massachusetts to the east and the north, as well as New York off the Groton-Stonington coast to the south.

New London-based car and passenger ferry service to both Fishers Island and Long Island (12 miles) ties the region directly into the Empire State. Commercial airline connections exist from Groton-New London Airport to a main airline hub in Philadelphia, PA. The upper part of the region is host to three small airports located in Windham, Danielson, and Woodstock, and is also known as Connecticut's "Quiet Corner." Amtrak and Shoreline East provide rail service from New London.

I-95 marks the main east-west corridor along the coast, I-395 bisects the area in the north-south direction, and a small section of I-84 passes through the western uppermost section of the WIA. The Eastern WIA includes all of New London and Windham Counties and the UCONN side (Mansfield) of Tolland County.



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# EASTERN WIA

## LABOR FORCE DATA - ANNUAL AVERAGE 2002 AND 2001

- From 2001 to 2002, Connecticut's labor force increased by 17,500, reflecting a rise of 19,400 in the number of unemployed Connecticut residents, as well as a decline of 1,800 in the number employed. The result was a higher unemployment rate of 4.3 in 2002, up one percentage point from 3.3 percent in 2001.
- By comparison, the Eastern WIA fared well in 2002, posting the largest gain in resident labor force (+6,300) and employment (+3,900) among the State's five WIAs. Since unemployment also increased by 2,400, the WIA's unemployment rate rose from 2.9 percent in 2001 to 3.9 percent in 2002, but was still below the State's rate and the lowest among the five WIAs.
- Thirty-eight of the Eastern WIA's 41 towns showed increased labor force levels in 2002, led by Norwich (+683), Groton (+574), New London (+492), and Killingly (+473). These four towns also posted substantial gains in employment. Only Columbia (-7), Thompson (-7), and Mansfield (-2) posted declines in labor force levels in 2002.
- While ten of the Eastern WIA's towns reported employment losses in 2002, Norwich (+257), New London (+196), Groton (+177), Plainfield (+166), and Montville (+135) led the Eastern WIA in unemployment change. Together, these five towns accounted for 38.8 percent of the region's increase in the number of unemployed residents in 2002.

	Labor Force	Employed	Unemployed	
			No.	%
Killingly	9,261	8,659	602	6.5%
New London	13,985	13,253	732	5.2%
Voluntown	1,473	1,397	76	5.2%
Windham	10,234	9,699	535	5.2%
Plainfield	9,255	8,782	473	5.1%

	Total	Change	% Change
Norwich	19,086	426	2.3%
Groton	17,750	397	2.3%
Killingly	8,659	363	4.4%
New London	13,253	296	2.3%
Waterford	10,647	238	2.3%

		2002	2001	Number	%
<b>Connecticut</b>	<b>Labor Force</b>	1,772,900	1,755,400	17,500	1.0%
	<b>Employed</b>	1,696,200	1,698,000	-1,800	-0.1%
	<b>Unemployed</b>	76,800	57,400	19,400	33.8%
	<b>Rate</b>	4.3	3.3		
<b>Eastern WIA</b>	<b>Labor Force</b>	223,200	216,900	6,300	2.9%
	<b>Employed</b>	214,400	210,500	3,900	1.9%
	<b>Unemployed</b>	8,800	6,400	2,400	37.5%
	<b>Rate</b>	3.9	2.9		





# EASTERN WIA

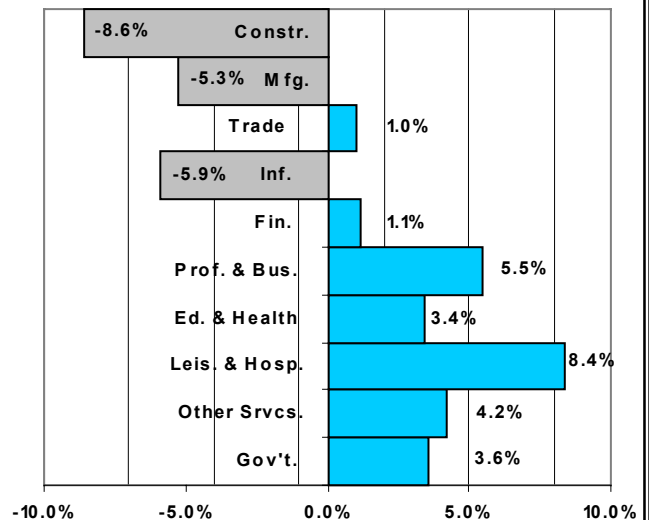
## EMPLOYMENT BY INDUSTRY - 2002

- In 2002, annual average employment in the Eastern WIA increased by 2,785 jobs (1.58 percent) - the only WIA in Connecticut to increase employment over the previous year.
- Government jobs increased by 1,851 jobs (3.6 percent), while Leisure and Hospitality employment also rose by 1,287 jobs (8.4 percent) during this same period.
- Professional and Business Services led the way with an increase of 653 jobs (5.5 percent), followed by the Other Services sector with 186 new jobs (4.2 percent), and Educational and Health Services with an increase of 772 jobs (3.4 percent). Together, these industries made up 62 percent of the Eastern WIA's total employment in 2002.
- Manufacturing employment continued to decline with 1,404 jobs lost in 2002 - the highest among all industries in the Eastern WIA. Ironically, the Eastern WIA lost the least number of manufacturing jobs among all WIAs in 2002.
- Construction employment experienced the largest percentage of job loss at 8.6 percent (720 jobs), which may be attributed to the slow down or completion of large-scale projects such as the Mohegan Sun Casino expansion.
- Information industry jobs lost 156 jobs (5.9 percent) in 2002 - the result of a decrease in printed materials, and the increase of the World Wide Web as an information source.

**Eastern WIA  
Annual Average Employment By Industry  
2001 - 2002**

	2002	2001
<b>Connecticut</b>	<b>1,648,986</b>	<b>1,665,699</b>
<b>Eastern WIA</b>	<b>179,157</b>	<b>176,372</b>
Construction & Mining	7,648	8,368
Manufacturing	25,308	26,712
Trade, Transp. & Utilities	28,984	28,683
Information	2,489	2,645
Financial Activities	4,022	3,977
Prof. & Business Svcs.	12,601	11,948
Educational & Health Svcs.	23,529	22,757
Leisure & Hospitality	16,685	15,398
Other Services	4,602	4,416
Government	53,265	51,414

**Eastern WIA  
Net Job Change 2001 - 2002**



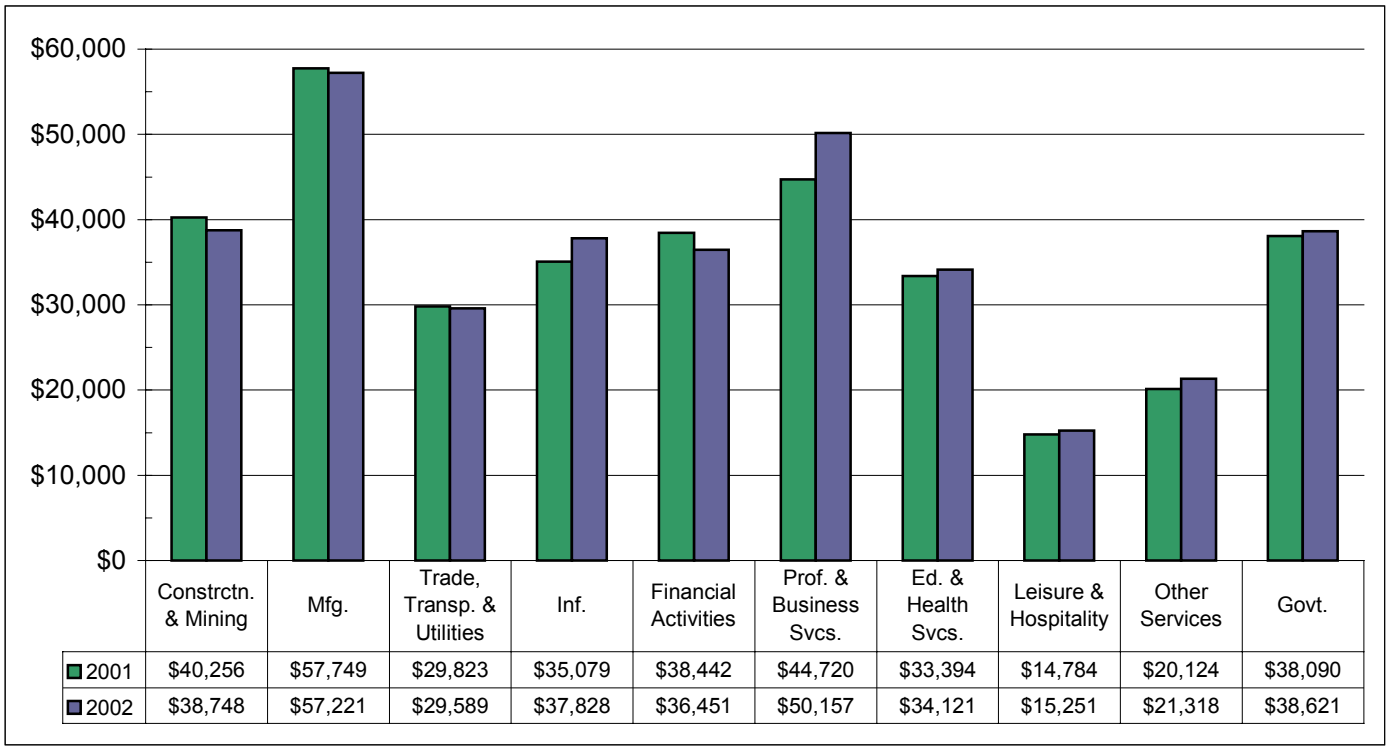


# EASTERN WIA

## ANNUAL AVERAGE WAGES BY INDUSTRY - 2001-2002

- Annual average wages by industry were nearly unchanged in 2002, up \$190 to \$37,330 in the Eastern Workforce Investment Area (WIA) and down \$141 to \$46,849 in Connecticut. In Connecticut, the overall average wage by workforce investment area ranged from \$37,330 in the Eastern WIA to \$62,665 in the Southwest WIA.
- Despite a slight decline over the year, the highest annual average wage in the Eastern region was paid to workers in manufacturing industries, at \$57,221 in 2002. The lowest wage was paid to workers in the leisure and hospitality industries, at \$15,251, reflecting the part-time schedule of many workers in the recreation, accommodation, and food service industries.
- Six of the ten major industrial categories recorded increased wages in 2002, the largest in the professional and business services industry, up \$5,437, or 12 percent, from the prior year, followed by the information industry with an increase of \$2,479 (+7.8 percent), and other services, up \$1,194 (+5.9 percent).

Annual Average Wage 2001 - 2002			
	2001	2002	% Change
<b>Connecticut</b>	\$46,990	\$46,849	-.30%
<b>Eastern WIA</b>	\$37,140	\$37,330	.51%





## CONNECTICUT

### STATEWIDE OCCUPATIONS WITH THE MOST OPENINGS, THE LARGEST ANNUAL GROWTH, AND THE HIGHEST PERCENT CHANGE 2000 - 2010

- The numerous openings in Food, Lodging, and Facilities Services occupations offer employment with minimal training and, depending on the business and its location, some opportunities for advancement into supervisory work.
- Most of the work requiring minimal preparation takes place in urban locations and many positions offer flexible and part-time hours. Pay in the occupations requiring minimal preparation range from around \$17,000 to more than \$26,000, \$8 to \$12 per hour.
- Human, Education, and Health Services positions offer some potential for advancement into more challenging and better paying work, e.g., child care and teaching assistant to social and human service assistants or nurse aide to medical assistant.
- An aging population and a growing need for Medical Services personnel, particularly RN's, may produce more formal training opportunities.

*The table groups occupations in similar employment categories arranged according to education or training preparation required and then in order of annual compensation.<sup>1</sup>*

	Train Code	Wage	Annual Openings
<b>Food, Lodging, and Facilities Services</b>			
Waiters and Waitresses	11	\$17,307	1,741
Counter Attendants, Caf./Food/Concession/Coffee Shop	11	\$17,553	567
Ushers, Lobby Attendants, and Ticket Takers	11	\$17,779	103
Cashiers	11	\$17,889	2,240
Combined Food Preparation and Serving Workers	11	\$18,476	1,097
Maids and Housekeeping Cleaners	11	\$19,943	624
Hotel, Motel, and Resort Desk Clerks	11	\$20,531	82
Food Preparation Workers	11	\$20,805	562
Security Guards	11	\$22,241	522
Janitors & Cleaners, Exc. Maids & Housekeeping	11	\$23,124	788
Receptionists and Information Clerks	11	\$25,365	494
Landscaping and Groundskeeping Workers	11	\$26,479	585
<b>Retail, Business, and Financial Services</b>			
Retail Salespersons	11	\$24,095	2,593
Stock Clerks and Order Fillers	11	\$24,355	511
Laborers & Freight, Stock, & Mat. Movers, Hand	11	\$24,983	664
Office Clerks, General	11	\$26,736	752
Secretaries, Exc. Legal, Medical, and Executive	10	\$30,869	476
Customer Service Representatives	10	\$31,992	861
Bookkeeping, Accounting, and Auditing Clerks	10	\$33,930	540
Truck Drivers, Heavy and Tractor-Trailer	10	\$37,887	359
Sales Reps., Wholesale & Manufacturing, Excl. Tech.	10	\$61,528	548
First-Line Supvrs/Mgrs of Retail Sales Workers	8	\$39,190	433
Accountants and Auditors	5	\$61,184	432
Personal Financial Advisors	5	\$85,476	110
Securities/Commodities/Fin. Svcs. Sales Agents	5	\$94,892	229
General and Operations Managers	4	\$99,965	559
<b>Gaming Occupations</b>			
Gaming Change Persons and Booth Cashiers	11	(INA)	57
Gaming Dealers	7	(INA)	175
Gaming Supervisors	7	(INA)	59

<sup>1</sup> Source: "Forecast 2000-2010: Our Workplace Now and in the Future," October 2003, Connecticut Department of Labor







# CONNECTICUT

## STATEWIDE OCCUPATIONS WITH THE MOST OPENINGS, THE LARGEST ANNUAL GROWTH, AND THE HIGHEST PERCENT CHANGE 2000 - 2010

The table groups occupations in similar employment categories arranged according to education or training preparation required and then in order of annual compensation.<sup>1</sup>

	Train Code	Wage	Annual Openings
<b>Human &amp; Education Services</b>			
Child Care Workers	11	\$20,559	528
Teacher Assistants	11	\$23,468	712
Social and Human Service Assistants	10	\$33,378	360
Secondary School Teachers, Exc. Special & Voc. Ed.	5	\$53,437	488
<b>Health Services</b>			
Personal and Home Care Aides	11	\$21,780	249
Home Health Aides	11	\$24,611	327
Nursing Aides, Orderlies, and Attendants	11	\$26,396	839
Pharmacy Technicians	10	\$23,404	153
Medical Assistants	10	\$29,638	286
Medical Records and Health Information Technicians	6	\$32,574	67
Registered Nurses	6	\$54,036	1,268
Physician Assistants	5	\$68,636	51
<b>Computer Related Occupations</b>			
Computer Specialists, All Other	7	\$63,370	105
Computer Support Specialists	6	\$45,883	575
Database Administrators	5	\$63,370	102
Network Systems & Data Communications Analysts	5	\$63,410	115
Network and Computer System Administrators	5	\$64,132	199
Computer Systems Analysts	5	\$67,050	411
Computer Software Engineers, Systems Software	5	\$70,059	153
Computer Software Engineers, Applications	5	\$76,576	412
Computer and Information Systems Managers	4	\$98,731	224
<b>Scientific Occupations</b>			
Biochemists and Biophysicists	2	\$70,364	98
Medical Scientists, Except Epidemiologists	2	\$84,028	100
Microbiologists	2	(INA)	60

<sup>1</sup> Source: "Forecast 2000-2010: Our Workplace Now and in the Future," October 2003, Connecticut Department of Labor





## EASTERN WIA

### EASTERN REGION OCCUPATIONS WITH THE MOST OPENINGS, THE LARGEST GROWTH, AND THE HIGHEST PERCENT CHANGE 2000 - 2010

- The Eastern Region has a greater proportion of larger growth and change occupations concentrated in the areas of food, lodging and facilities services due to the direct employment by the two casinos and the added lodging and dining facilities resulting more generally from the casino activity.
- Most economic activity occurs in the southern area of the region where the casinos, defense installations, malls, and significant research and development facilities exist. Residents from all over the area have continued to find employment in the south as activity has declined elsewhere.
- The Eastern region data does not include the WIA towns of Windham and Mansfield where the Universities provide significant employment and support a good deal of other economic activity. Opportunities in office work, for instance, occur generally in the Eastern WIA and various kinds of retail openings will be more common than these figures suggest.

*The table groups occupations in similar employment categories arranged according to education or training preparation required and then in order of annual compensation.<sup>1</sup>*

	Ed./Tr.	Wage	Annual Openings
<b>Food, Lodging, &amp; Facilities Services</b>			
Waiters and Waitresses	11	\$17,307	266
Counter Attendants, Caf./Food/Concession/Coffee Shop	11	\$17,553	84
Ushers, Lobby Attendants, and Ticket Takers	11	\$17,779	24
Cashiers	11	\$17,889	277
Bartenders	11	\$17,963	65
Combined Food Preparation and Serving Workers	11	\$18,476	137
Maids and Housekeeping Cleaners	11	\$19,943	134
Hotel, Motel, and Resort Desk Clerks	11	\$20,531	22
Food Preparation Workers	11	\$20,805	80
Security Guards	11	\$22,241	71
Janitors and Cleaners, Exc. Maids and Housekeeping	11	\$23,124	95
Landscaping and Groundskeeping Workers	11	\$26,479	77
Gaming Dealers	7	(INA)	172
Gaming Supervisors	7	(INA)	58
<b>Sales &amp; Business Services</b>			
Retail Salespersons	11	\$24,095	318
Customer Service Representatives	10	\$31,992	42
<b>Medical &amp; Personal Support Services</b>			
Personal and Home Care Aides	11	\$21,780	23
Teacher Assistants	11	\$23,468	86
Nursing Aides, Orderlies, and Attendants	11	\$26,396	79
Pharmacy Technicians	10	\$23,404	15
Medical Assistants	10	\$29,638	21
Registered Nurses	6	\$54,036	109
<b>Computer Related Occupations</b>			
Computer Support Specialists	6	\$45,883	38
Network and Computer Systems Administrators	5	\$64,132	16
Computer Systems Analysts	5	\$67,050	34
Computer Software Engineers, Applications	5	\$76,576	26
Computer and Information Systems Managers	4	\$98,731	17
<b>Scientific Occupations</b>			
Chemists	5	\$68,982	16
Biochemists and Biophysicists	2	\$70,364	39
Medical Scientists, Except Epidemiologists	2	\$84,028	38

<sup>1</sup> Source: "Forecast 2000-2010: Our Workplace Now and in the Future," October 2003, Connecticut Department of Labor





# EASTERN WIA

## NEW HOUSING PERMITS

- In 2002, the Eastern WIA reported 1,652 new housing permits issued – fourth among the State’s five WIAs.
- Between 2001 and 2002, the Eastern WIA had an increase of 284 housing permits issued, which represented an increase of 20.8 percent – second only to the North Central WIA in both categories.
- Twenty-eight of the Eastern WIA’s 41 towns reported housing permit increases in 2002. Thirteen towns had housing permit increases in both 2001 and 2002.
- Towns having housing permit increases in 2001 and 2002: Brooklyn, Canterbury, East Lyme, Hampton, Killingly, Ledyard, Montville, North Stonington, Old Lyme, Sprague, Sterling, Windham, and Woodstock.
- Eleven towns reported housing permit decreases in 2002. Six of the towns experienced housing permit decreases in both 2001 and 2002. Towns having housing permit decreases in 2001 and 2002: Colchester, Coventry, Eastford, Groton, Lebanon, and Voluntown.
- Griswold and Lisbon reported no change in housing permit activity between 2001 and 2002.

<b>Towns with the Most Housing Permits 2001 - 2002</b>	
<b>Total Units</b>	
Norwich	148
Montville	85
Killingly	84
Stonington	83
Colchester	75

<b>Towns with the Largest Permit Increases 2001 - 2002</b>			
	<b>Total Units</b>	<b>Change</b>	<b>% Change</b>
Norwich	148	117	377.4%
Montville	85	30	54.5%
Killingly	84	24	40.0%
Stonington	83	19	29.7%
Salem	34	17	100.0%

<b>Towns with the Largest Permit Decrease 2001 - 2002</b>			
	<b>Total Units</b>	<b>Change</b>	<b>% Change</b>
Waterford	68	-28	-29.2%
Colchester	75	-10	-11.8%
Thompson	40	-7	-14.9%
Columbia	25	-7	-21.9%
Coventry	52	-6	-10.3%

<b>New Housing Permits</b>	<b>2002</b>	<b>2001</b>	<b>Change</b>	<b>% Change</b>
<b>Connecticut</b>	<b>9,731</b>	<b>9,254</b>	<b>477</b>	<b>5.2%</b>
<b>Eastern WIA</b>	<b>1,652</b>	<b>1,368</b>	<b>284</b>	<b>20.8%</b>
<b>% of Connecticut</b>	<b>16.9%</b>	<b>14.8%</b>		





# EASTERN WIA

## RETAIL SALES - 2002

- The Eastern WIA ranked fifth among the State's five WIAs in total retail sales (\$2,947,433,043) in 2002.
- Between 2001 and 2002, the Eastern WIA had an increase in retail sales of \$188,063,493 - fourth highest among the WIAs. The WIA's 6.8 percent retail sales growth ranked third.
- Twenty-six of the Eastern WIA's 41 towns experienced growth in retail sales, led by Norwich (\$48,399,414), Waterford (\$35,805,732), Mansfield (\$30,729,122), and Montville (\$28,935,378).
- Norwich, Waterford, New London, and Groton accounted for 52 percent (\$1,529,317,054) of the total retail sales in the Eastern WIA in 2002.
- Fifteen towns reported declines in retail sales, led by New London (-\$17,134,158), Griswold (-\$4,689,824), and Putnam (-\$4,605,963).

Top Retail Sales 2002			
	Total Sales	Change	% Change
Norwich	\$492,588,716	\$48,399,414	10.9%
Waterford	\$387,657,813	\$35,805,732	10.2%
New London	\$372,041,708	-\$17,134,158	-4.4%
Groton	\$277,028,817	\$2,741,445	1.0%
Colchester	\$153,520,166	\$12,926,852	9.2%

Largest Retail Sales Growth 2001 - 2002			
	Total Sales	Change	% Change
Norwich	\$492,588,716	\$48,399,414	10.9%
Waterford	\$387,657,813	\$35,805,732	10.2%
Mansfield	\$69,028,605	\$30,729,122	80.2%
Montville	\$79,079,979	\$28,935,378	57.7%
Plainfield	\$92,488,917	\$13,374,712	16.9%

Largest Retail Sales Decline 2001-2002			
	Total Sales	Change	% Change
New London	\$372,041,708	-\$17,134,158	-4.4%
Griswold	\$27,031,742	-\$4,689,824	-14.8%
Putnam	\$89,607,984	-\$4,605,963	-4.9%
Lyme	\$10,583,660	-\$2,824,421	-21.1%
Canterbury	\$7,115,083	-\$2,248,481	-24.0%

Retail Sales				
	2002	2001	Change	% Change
Connecticut	\$44,654,626,524	\$42,183,471,187	\$2,471,155,337	5.9%
Eastern WIA	\$2,947,433,043	\$2,759,369,550	\$188,063,493	6.8%
% of Connecticut	6.6%	6.5%		





## EASTERN WIA

### CUSTOMIZED JOB TRAINING - 2003

#### Summary:

Connecticut's Customized Job Training (CJT) Program, established in 1977, provided support to manufacturers that needed to retrain their workforce in new technologies or production systems in order to remain competitive. The CJT Program stimulated the creation and retention of jobs in the state by providing financial assistance for training that manufacturers could not have provided through their own resources. The plastics, electronics, and machining industries were particularly targeted through this program.

To leverage limited funding, the Department of Labor instituted a successful Multiple Employer Training Cooperative to better serve the State's small to mid-size manufacturers. This concept helped manufacturers provide more effective training to the workforce by reaching as many qualified businesses as possible, and reducing the training cost per company.

**Note: As a result of the State's budget crisis, funds appropriated for the CJT program were eliminated for 2004.**

- In 2003, 106 contracts served 4,697 workers from 393 Connecticut companies through funds received from the Customized Job Training Program.
- The North Central WIA administered 38 training contracts serving 2,490 workers, the highest number of any WIA, and 53 percent of the State's total in 2003.
- Twenty multi-employer contracts (19 percent of all contracts written) served 1,951 trainees and 42 percent of all workers in 2003.
- A total of 307 companies participated in multi-employer contracts, representing 78 percent of all companies served in 2003.
- ISO 9000 (quality standards), Lean Manufacturing, and Machine Assembly skills and processes were the most requested training subjects by Connecticut manufacturers.

WIA	# Contracts Written	% of Contracts Written	# of Trainees	% of Trainees Served
Statewide	106	100%	4,697	100%
North Central WIA	38	36%	2,490	53%
South Central WIA	24	23%	834	18%
Northwest WIA	23	22%	869	19%
Southwest WIA	12	11%	345	7%
Eastern WIA	9	8%	159	3%





# EASTERN WIA

## FOOD STAMPS, TEMPORARY FAMILY ASSISTANCE (TFA), STATE SUPPLEMENT AND MEDICAID

- In 2002, the Eastern WIA reported 14,900 Food stamps, 4,912 TFA, 2,332 State Supplement, and 40,677 Medicaid recipients.
- New London, Norwich, Windham, Groton, and Killingly accounted for better than half of the Food Stamps, TFA, State Supplement, and Medicaid clients in the Eastern Region in 2002
- Twenty-eight towns reported increases in Food Stamp recipients. Of these, New London (+103), Plainfield (+61), and Norwich (+59) had the largest increases, while Windham was the only town to report a significant decline (-85). Columbia reported no change in Food Stamp recipients between 2001 and 2002.
- Twenty-eight towns showed decreases in TFA clients, led by Norwich (-117) and Groton (-75). Bozrah and Salem reported no change in TFA clients between 2001 and 2002.
- Between 2001 and 2002, in the Eastern WIA 26 of the 41 towns reported declines in the number of State Supplement recipients, led by Windham (-47), Norwich (-46), and New London (-44). Bozrah, Eastford, Sterling, and Union reported no change during the same period.
- Forty towns reported increases in Medicaid clients, led by Norwich (+506), New London (+438), Killingly (+350), Groton (+328), and Windham (+273). Only Franklin (-6) reported a decline in Medicaid recipients in 2002.

Town	Food Stamps	TFA	State Supp.	Medicaid
New London	2,840	1,071	340	5,770
Norwich	2,632	818	451	6,061
Windham	2,602	845	178	5,371
Groton	1,163	436	178	3,125
Killingly	1,148	367	142	2,908
<b>Total 5 towns</b>	<b>10,385</b>	<b>3,537</b>	<b>1,289</b>	<b>23,235</b>
<b>% of WIA</b>	<b>69.7%</b>	<b>72.0%</b>	<b>55.3%</b>	<b>57.1%</b>

Food Stamps				
	2002	2001	Change	% Change
Connecticut	157,028	151,733	5,295	3.5%
Eastern WIA	14,900	14,436	464	3.2%
% of CT	9.5%	9.5%		

TFA				
	2002	2001	Change	% Change
Connecticut	56,006	60,841	-4,835	-7.9%
Eastern WIA	4,912	5,315	-403	-7.6%
% of CT	8.8%	8.7%		

State Supp.				
	2002	2001	Change	% Change
Connecticut	21,154	22,952	-1,798	7.8%
Eastern WIA	2,332	2,536	-204	-8.0%
% of CT	11.0%	11.0%		

Medicaid				
	2002	2001	Change	% Change
Connecticut	355,498	325,789	29,709	9.1%
Eastern WIA	40,677	36,244	4,433	12.2%
% of CT	11.4%	11.1%		





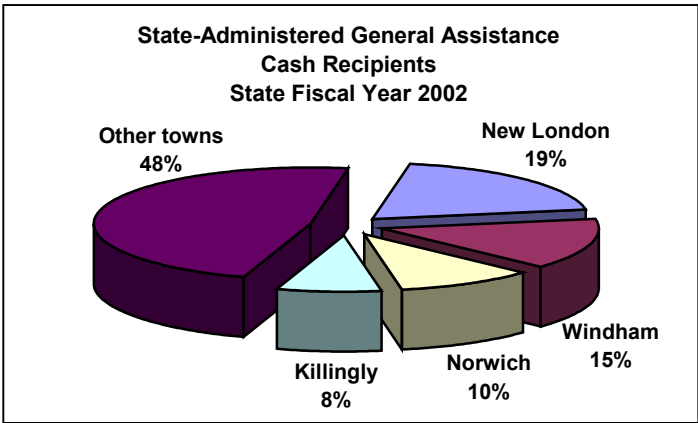
# EASTERN WIA

## STATE-ADMINISTERED GENERAL ASSISTANCE RECIPIENTS

- Eastern WIA State-Administered General Assistance (SAGA) recipients accounted for just under eight percent of the statewide total of those receiving cash and medical assistance under this program.
- In Connecticut as well as in each of the five WIAs, the number of persons receiving medical assistance was five times the number receiving cash.
- In the Eastern WIA, both cash and medical assistance totals were nearly unchanged from a year ago, up from 315 to 331 for cash recipients, and from 1,633 to 1,733 for medical assistance.
- The largest numbers of SAGA recipients were residents of Windham, New London, Norwich, and Killingly. Together, SAGA recipients from these towns accounted for over half of the Eastern WIA's total, for both cash and medical assistance.

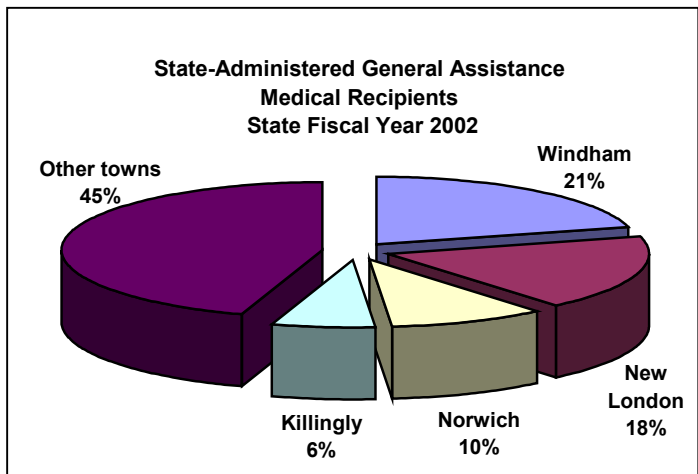
**SAGA Cash Assistance Recipients**

	SFY 2002	SFY 2001
<b>Connecticut</b>	4,326	4,179
<b>Eastern WIA</b>	331	315
<b>% of CT</b>	7.7%	7.5%
Windham	49	54
New London	64	61
Norwich	34	30
Killingly	26	26
Total 4 towns	173	171
% of WIA	52.3%	54.3%



**SAGA Medical Assistance Recipients**

	SFY 2002	SFY 2001
<b>Connecticut</b>	22,364	20,403
<b>Eastern WIA</b>	1,733	1,633
<b>% of CT</b>	7.7%	8.0%
Windham	361	375
New London	312	279
Norwich	170	147
Killingly	109	101
Total 4 Towns	952	902
% of WIA	54.9%	55.2%





# EASTERN WIA

## ACTIVE MENTAL RETARDATION CLIENTS - 2003

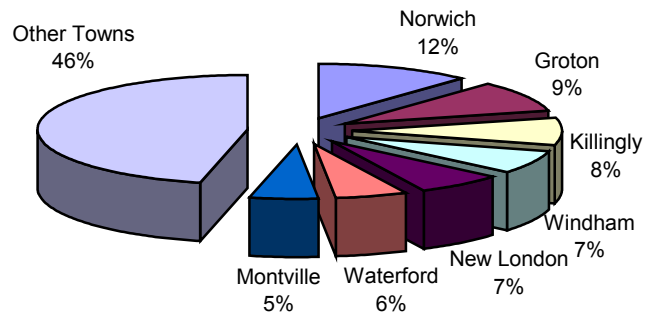
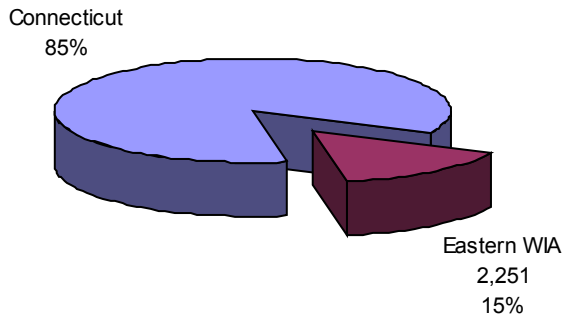
- According to the Department of Mental Retardation, studies indicate that approximately one percent of the general population has mental retardation. In Connecticut, where the latest population estimate was 3,460,503 for 2002, 14,667 residents were active clients of the Department as of June 2003. This represents 0.4 percent of the State's population.
- As of June 2003, the Eastern Workforce Investment Area reported 2,251 active mental retardation clients, 0.5 percent of the WIA population, and 15 percent of the State's 14,667 active clients. This was consistent with totals a year ago, when the Eastern WIA had 2,262 clients out of a total of 14,580 in Connecticut.
- Over one-half (1,207, or 54 percent) of the mental retardation clients in the Eastern WIA were residents of Norwich (266), Groton (210), Killingly (182), Windham (154), New London (148), Waterford (130), and Montville (117). As a percent of the total population, Killingly mental retardation clients accounted for 1.1 percent, while Norwich accounted for 0.7 percent of the town's population.

### Active Mental Retardation Clients as of June 2003

	Active DMR Clients
<b>Connecticut</b>	<b>14,667</b>
<b>Eastern WIA</b>	<b>2,251</b>
Norwich	266
Groton	210
Killingly	182
Windham	154
New London	148
Waterford	130
Montville	117

As of June 2003, the Eastern WIA reported 15 percent (2,251) of the State's 14,667 active mental retardation clients.

Norwich, Groton, Killingly, Windham, New London, Waterford and Montville accounted for 54 percent (1,207) of the total mental retardation clients in the Eastern Region.







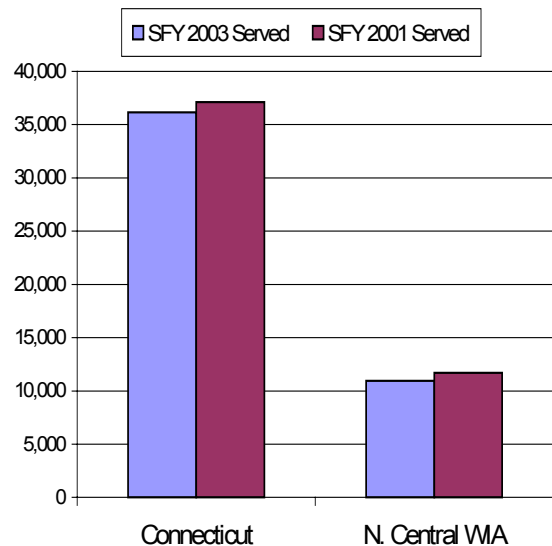
# EASTERN WIA

## ALCOHOL AND DRUG ABUSERS

- During State Fiscal Year (SFY) 2003, the Eastern WIA served 4,688 alcohol and drug abusers, a decrease of 413 persons (-8.1 percent) from the previous year, and the largest percentage decrease among the State's WIAs.
- The Eastern WIA made up 13.0 percent of the State's total alcohol and drug abusers served in SFY 2003, which was just below the 13.7 percent served in SFY 2001.
- Alcohol and drug abusers served in the towns of Norwich (684), Windham (675), Killingly (642), and New London (613) comprised 56 percent of the Eastern WIA's total during SFY 2003.
- Twenty-six of the Eastern WIA's forty-one towns experienced declines in alcohol and drug abusers served. Of these, Windham (-244), New London (-141), and Groton (-118) all had significant declines.
- Among the towns that experienced increases in alcohol and drug abusers served, Killingly (+194), Lebanon (+58), Norwich (+56), and Griswold (+39) had the largest during this period.

	SFY 2003 Served	% of State Total
Connecticut	36,154	100%
Eastern WIA	4,688	13.00%
	SFY 2001 Served	% of State Total
Connecticut	37,119	100%
Eastern WIA	5,101	13.7%
	Number	%
Connecticut	-965	-2.6%
Eastern WIA	-413	-8.1%

**Alcohol and Drug Abusers Served Connecticut and Eastern WIA**





# EASTERN WIA

## ADULT PROBATIONERS - 2003

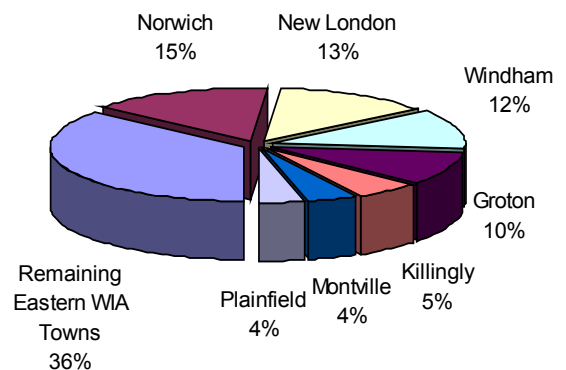
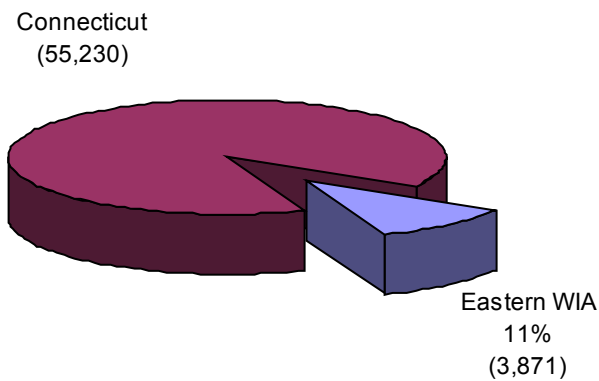
- As of May 2003, the Eastern Workforce Investment Area had 6,070 adult probationers, which accounted for 11 percent of the State's total.
- Norwich (914), New London (811), Windham (726), Groton (593), Killingly (330), Montville (256) and Plainfield (241) had the highest number of adult probationers. Together, they totaled 3,871, or 64 percent of all adult probationers in the Eastern WIA.
- Bozrah (22), Franklin (16), Hampton (15), Lyme (15), Eastford (8), Scotland (6), and Union (4) had the fewest number of adult probationers. Together, they totaled 86, which accounted for only one percent of all adult probationers in the Eastern WIA.

**Probationers by Residence  
May 2003**

	Number of Adult Probationers
<b>Connecticut</b>	<b>55,230</b>
<b>Eastern WIA</b>	<b>6,070</b>
Norwich	914
New London	811
Groton	593
Killingly	330
Montville	256
Plainfield	241

**As of May 2003, the Eastern WIA accounted for approximately 11 percent of the total adult probationers in Connecticut.**

**Norwich, New London, Windham, Groton, Killingly, Montville, and Plainfield comprised nearly 64 percent (3,871) of the total adult probationers in the Eastern Region.**



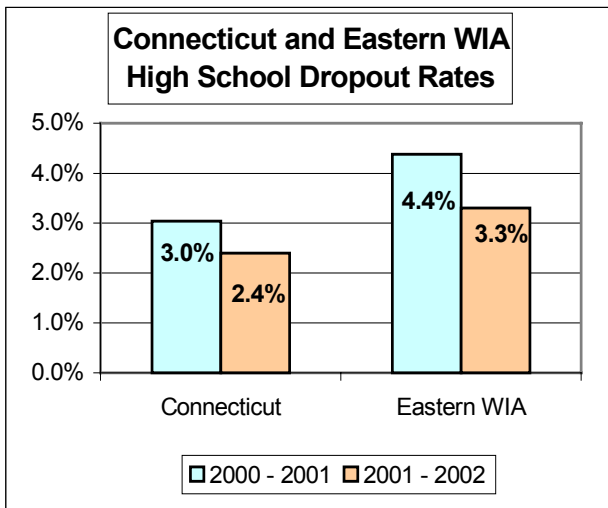


# EASTERN WIA

## ANNUAL HIGH SCHOOL DROPOUT RATE

- The skills and knowledge necessary to compete successfully in today's workplace are often beyond those of a high school education. Therefore, the necessity of obtaining a high school diploma, at a minimum, cannot be overemphasized.
- In Connecticut, high school enrollment increased by nearly four percent from 2001 to 2002, while the number of dropouts was down 16 percent. The total dropout rate for grades 9 through 12 declined from 3.0 to 2.4 percent.
- In the Eastern WIA, enrollment increased by 2.1 percent and the number of dropouts was down 22.5 percent. This was reflected in the dropout rate, which fell from 4.4 percent in 2001 to 3.3 percent in 2002.
- Among towns with enrollment over 1,000, the highest dropout rate was 5.0 percent reported in Windham, where the rate actually increased from 2.4 percent during the prior year. The town of Groton reported the lowest dropout rate in the WIA, at 0.7 percent and down slightly from 0.9 percent one year earlier.

Connecticut and Eastern WIA High School Enrollment, Dropouts, & Dropout Rate 2001- 2002*			
	Total Enrollment	Number of Dropouts	Dropout Rate
<b>Connecticut</b>	<b>158,996</b>	<b>3,891</b>	<b>2.4%</b>
<b>Eastern WIA</b>	<b>18,253</b>	<b>607</b>	<b>3.3%</b>
Norwich Free Academy	2,298	92	4.0%
Groton Regional School District 19	1,351	9	0.7%
East Lyme	1,117	13	1.2%
Ledyard	1,047	27	2.6%
Woodstock Academy	1,012	11	1.1%
Windham	1,003	50	5.0%
*Preliminary			



Connecticut and Eastern WIA Annual Enrollment, Dropouts and Dropout Rate		
<b>Connecticut</b>	<b>2000 - 2001</b>	<b>2001 - 2002</b>
Total Enrollment	153,037	158,996
No. of Dropouts	4,643	3,891
Dropout Rate	3.0%	2.4%
<b>Eastern WIA</b>	<b>2000 - 2001</b>	<b>2001 - 2002</b>
Total Enrollment	17,886	18,253
No. of Dropouts	783	607
Dropout Rate	4.4%	3.3%





# EASTERN WIA

## BIRTHS TO TEENAGE MOTHERS - 2000

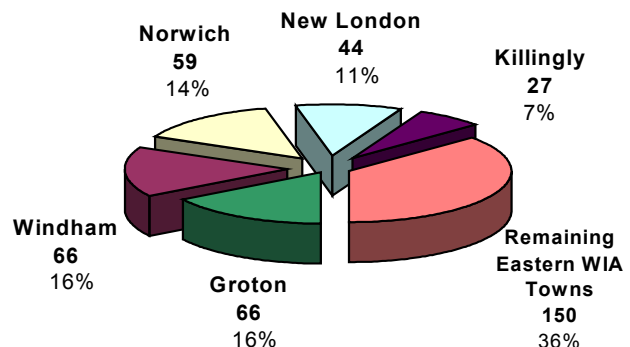
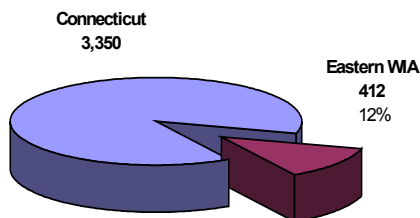
**Births to Teenage Mothers**

- In 2000, the Eastern WIA had a total of 412 births to teenage mothers.
- Groton (66), Windham (66), Norwich (59), New London (44), and Killingly (27) reported the highest number of births to teenage mothers, or 64 percent of the total.
- Forty-three percent of the teenage mothers were 19 years of age, followed by 18 year olds (32 percent), and 17 year olds (17 percent).
- Four percent of teenage mothers (16) were 15 years of age or younger.

	Total	<15 yrs.	15 yrs.	16 yrs.	17 yrs.	18 yrs.	19 yrs.
<b>Connecticut</b>	<b>3,350</b>	<b>66</b>	<b>139</b>	<b>340</b>	<b>599</b>	<b>1,015</b>	<b>1,191</b>
<b>Eastern WIA</b>	<b>412</b>	<b>3</b>	<b>13</b>	<b>18</b>	<b>71</b>	<b>130</b>	<b>177</b>
Groton	66	0	0	1	7	22	36
Windham	66	1	3	5	13	20	24
Norwich	59	1	2	4	12	16	24
New London	44	1	2	2	9	13	17
Killingly	27	0	0	1	4	12	10

In 2000, the Eastern WIA accounted for approximately 12 percent of the total births to teenage mothers in Connecticut.

Groton, Windham, Norwich, New London, and Killingly accounted for 64 percent of the total births to teenage mothers in the Eastern Region.

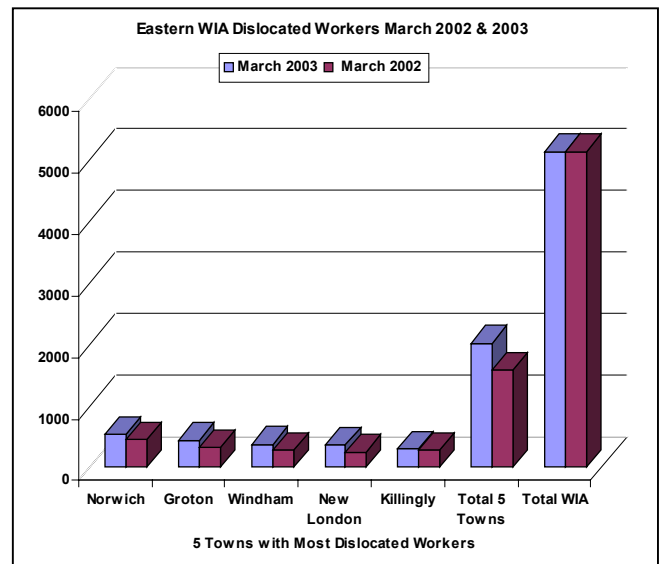
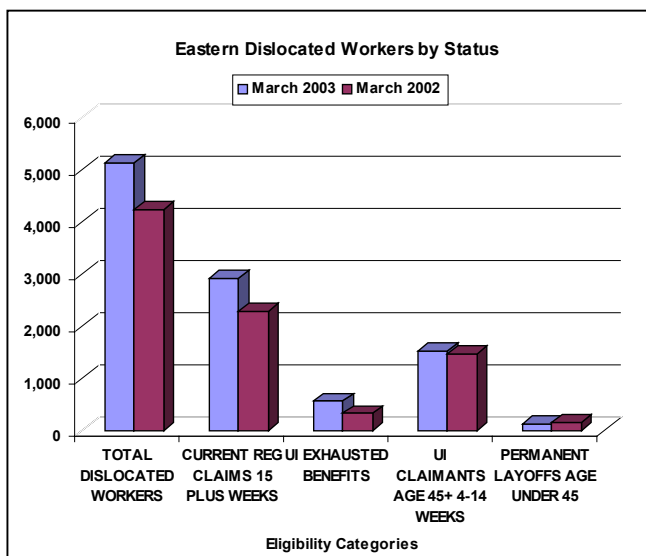
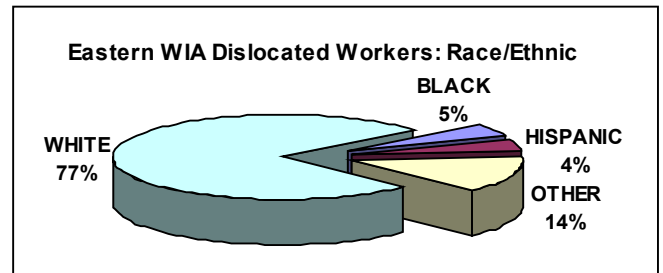
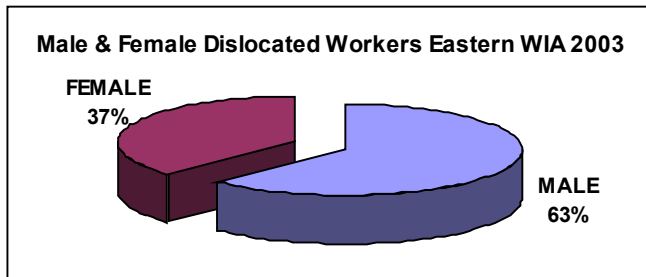




# EASTERN WIA

## DISLOCATED WORKERS MARCH 2002 & 2003

- The Connecticut statewide total includes 4,917 dislocated workers from surrounding states who are receiving Connecticut Unemployment Insurance (UI) benefits. Dislocated workers residing in all five WIAs totaled 48,210, an increase of 16 percent from 41,653 last year. During the same period, the Eastern WIA experienced an increase of 21 percent. Of the 41 towns in the WIA, all but four recorded increases from March 2002, the largest in New London (+120) and Groton (+118).
- Approximately 40 percent of the dislocated workers in this WIA reside in Groton, Killingly, New London, Norwich, and Windham.
- By sex and race, 63 percent of the dislocated workers were male, and 76 percent were white. Black, Hispanic, and Other dislocated workers numbered 1,210, and over 52 percent were residents of Groton, New London, Norwich, and Windham.
- Nearly 57 percent of the area's dislocated workers were long-term unemployed—those out of work for 15 weeks or more. Their number increased by 627 over the year, accounting for 70 percent of the overall increase of 892 in the Eastern WIA. The number of those who exhausted their UI benefits also increased, from 328 to 561, up 71 percent from last March.



## APPENDIX TABLES

### **Economic Data:**

Connecticut Population by Town, 2000 and 2002  
2000 Population by Age Group  
Population by Race/Ethnic Group, 2000 and 1990  
Labor Force Estimates, U. S., Connecticut, and by WIA, 2002 and 2001  
Labor Force Data by Town, 2002 and 2001  
Worksites by Size Class, December 2002  
WIA Employment and Wages by Industry—2002 Annual Average  
WIA Employment and Wages by Industry—2001 Annual Average  
WIA Employment by Town—2002 Annual Average  
Connecticut Occupational Forecast, 2000 – 2010, Top 25 Ranked by Annual Growth  
Connecticut Occupational Forecast, 2000 – 2010, Top 25 Ranked by Percent Change  
Connecticut Occupational Forecast, 2000 – 2010, Top 25 Ranked by Annual Openings  
Business and Employment Changes Announced in the News Media, July 2003  
Retail and Housing Permits  
2003 Poverty Income Guidelines/2003 Lower Living Standard Income Levels, 70% LLSIL

### **Data on Residents in Need of Workforce Investment Services:**

Food Stamps, Temporary Family Assistance, State Supplement, and Medicaid, SFY 2002  
State Administered General Assistance, SFY 2002  
Mental Retardation Clients and Probationers  
Alcohol and Drug Abusers  
Total Annual Dropout Rate for Grades 9 – 12, 2001 – 2002  
Births to Teenage Mothers by Age and Place of Residence – 2000  
Estimated Number of Dislocated Workers by Sex, Race/Ethnic Group, March 2003  
Estimated Number of Dislocated Workers by UI Status, March 2003  
Characteristics of Active Connecticut Works Applicants, June 2003  
Characteristics as Percentage of Total Active Connecticut Works Applicants, June 2003

### **Statewide Data:**

Worksites by Size Class – December 2002  
Connecticut Employment and Wages by Industry—2002 Annual Average  
Connecticut Employment and Wages by Industry—2001 Annual Average  
Per Capita Personal Income, Median Family Income, and Median Household Income

**Connecticut Population by Town  
2000 and 2002**

<b>Area</b>	<b>Estimate JULY 2002</b>	<b>Census 2000</b>	<b>Difference</b>	<b>Percent Change</b>
<b>CONNECTICUT</b>	<b>3,460,503</b>	<b>3,405,584 *</b>	<b>54,919</b>	<b>1.6%</b>
<b>Eastern WIA</b>	<b>419,448</b>	<b>412,086</b>	<b>7,362</b>	<b>1.8%</b>
Ashford	4,223	4,098	125	3.1%
Bozrah	2,407	2,357	50	2.1%
Brooklyn	7,361	7,173	188	2.6%
Canterbury	4,825	4,692	133	2.8%
Chaplin	2,331	2,250	81	3.6%
Colchester	14,998	14,551	447	3.1%
Columbia	5,150	4,971	179	3.6%
Coventry	11,974	11,468 *	506	4.4%
Eastford	1,642	1,618	24	1.5%
East Lyme	17,983	18,118	-135	-0.7%
Franklin	1,881	1,835	46	2.5%
Griswold	10,988	10,807	181	1.7%
Groton	40,270	39,907	363	0.9%
Hampton	1,859	1,758	101	5.7%
Killingly	16,740	16,472	268	1.6%
Lebanon	7,076	6,907	169	2.4%
Ledyard	14,882	14,687	195	1.3%
Lisbon	4,159	4,069	90	2.2%
Lyme	2,059	2,016	43	2.1%
Mansfield	21,458	20,816 *	642	3.1%
Montville	19,606	18,546	1,060	5.7%
New London	26,068	26,185 *	-117	-0.4%
North Stonington	5,096	4,991	105	2.1%
Norwich	36,003	36,117	-114	-0.3%
Old Lyme	7,442	7,406	36	0.5%
Plainfield	15,017	14,619	398	2.7%
Pomfret	3,923	3,798	125	3.3%
Preston	4,760	4,688	72	1.5%
Putnam	9,060	9,002	58	0.6%
Salem	3,938	3,858	80	2.1%
Scotland	1,597	1,556	41	2.6%
Sprague	2,971	2,971	0	0.0%
Sterling	3,204	3,099	105	3.4%
Stonington	18,084	17,906	178	1.0%
Thompson	9,064	8,878	186	2.1%
Union	721	693	28	4.0%
Voluntown	2,579	2,528	51	2.0%
Waterford	19,439	18,638 *	801	4.3%
Willington	6,116	5,959	157	2.6%
Windham	22,976	22,857	119	0.5%
Woodstock	7,518	7,221	297	4.1%

\*Corrected count, 12/27/02

Source: U.S. Census Bureau, Population Estimates, July 2003

## 2000 POPULATION by AGE GROUP

	Total	Age Groups							
	Population	0-14	15-19	20-24	25-34	35-44	45-54	55-64	65+
<b>Connecticut</b>	<b>3,405,565</b>	<b>709,075</b>	<b>216,627</b>	<b>187,571</b>	<b>451,640</b>	<b>581,049</b>	<b>480,807</b>	<b>308,613</b>	<b>470,183</b>
<b>Eastern WIA</b>	<b>412,026</b>	<b>82,748</b>	<b>30,865</b>	<b>29,563</b>	<b>54,334</b>	<b>70,829</b>	<b>56,974</b>	<b>35,604</b>	<b>51,109</b>
<b>Towns</b>									
Ashford	4,098	870	259	269	557	753	670	378	342
Bozrah	2,357	456	146	90	267	443	379	245	331
Brooklyn	7,173	1,395	450	369	1,026	1,309	992	710	922
Canterbury	4,692	956	383	210	529	942	807	427	438
Chaplin	2,250	471	128	126	331	446	364	201	183
Colchester	14,551	3,749	824	466	2,146	3,165	1,908	960	1,333
Columbia	4,971	1,110	272	149	528	976	900	496	540
Coventry	11,504	2,609	682	507	1,559	2,313	1,851	1,000	983
Eastford	1,618	345	114	58	167	306	258	153	217
East Lyme	18,118	3,294	997	827	2,475	3,573	2,824	1,844	2,284
Franklin	1,835	350	126	76	204	342	304	199	234
Griswold	10,807	2,284	696	532	1,537	2,103	1,562	871	1,222
Groton	39,907	8,676	2,476	3,469	7,015	6,146	4,394	2,902	4,829
Hampton	1,758	376	115	50	175	343	340	155	204
Killingly	16,472	3,517	1,130	910	2,250	2,723	2,271	1,483	2,188
Lebanon	6,907	1,534	560	218	716	1,427	1,150	647	655
Ledyard	14,687	3,390	1,059	630	1,712	2,846	2,299	1,431	1,320
Lisbon	4,069	868	274	166	453	785	657	401	465
Lyme	2,016	340	89	43	142	301	413	287	401
Mansfield	20,720	2,244	4,450	5,348	1,965	1,954	1,817	1,103	1,839
Montville	18,546	3,611	1,209	1,147	2,742	3,599	2,487	1,739	2,012
New London	25,671	5,015	2,294	3,056	3,845	3,759	2,880	1,715	3,107
North Stonington	4,991	993	375	206	522	966	889	521	519
Norwich	36,117	7,275	2,242	2,396	5,047	5,854	4,834	2,924	5,545
Old Lyme	7,406	1,515	366	165	602	1,353	1,227	938	1,240
Plainfield	14,619	3,244	1,046	810	2,123	2,568	1,944	1,209	1,675
Pomfret	3,798	837	267	156	385	732	644	366	411
Preston	4,688	833	310	184	533	845	749	578	656
Putnam	9,002	1,723	600	516	1,177	1,460	1,229	756	1,541
Salem	3,858	968	258	114	424	842	652	347	253
Scotland	1,556	373	107	51	199	294	241	152	139
Sprague	2,971	648	194	125	403	557	442	253	349
Sterling	3,099	741	205	162	481	648	416	215	231
Stonington	17,906	3,244	922	683	2,093	3,010	2,816	2,013	3,125
Thompson	8,878	1,807	628	362	1,061	1,720	1,237	881	1,182
Union	693	126	30	16	93	147	132	67	82
Voluntown	2,528	557	168	81	402	531	356	192	241
Waterford	19,152	3,450	1,192	907	1,904	3,189	2,787	2,079	3,644
Willington	5,959	1,004	379	1,023	702	1,016	901	474	460
Windham	22,857	4,412	2,344	2,647	3,078	3,136	2,725	1,645	2,870
Woodstock	7,221	1,538	499	243	764	1,407	1,226	647	897

Source: U.S. Census Bureau



## POPULATION by RACE/ETHNIC GROUP 2000 and 1990

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	Total		White		Black		Native American		Asian/Pacific		Hispanic		More Than One
	2000	1990	2000	1990	2000	1990	2000	1990	2000	1990	2000	1990	2000
Statewide	3,405,565	3,287,116	2,780,355	2,859,353	309,843	274,269	9,639	6,654	83,679	50,698	320,323	213,116	74,848
Eastern WIA	412,026	399,749	364,644	372,233	16,897	14,070	3,087	1,765	7,966	5,565	22,256	13,557	9,698
<b>Towns</b>													
Ashford	4,098	3,765	3,922	3,663	41	39	11	13	42	30	82	52	64
Bozrah	2,357	2,297	2,272	2,269	13	12	20	9	13	3	42	23	27
Brooklyn	7,173	6,681	6,686	6,481	263	90	46	17	38	82	186	170	80
Canterbury	4,692	4,467	4,567	4,395	17	19	13	22	13	22	50	31	68
Chaplin	2,250	2,048	2,189	2,014	16	3	6	5	8	6	44	24	24
Colchester	14,551	10,980	13,900	10,700	200	157	61	35	89	59	280	118	192
Columbia	4,971	4,510	4,843	4,459	19	18	4	0	38	25	84	61	39
Coventry	11,504	10,063	11,153	9,899	66	78	29	24	71	25	198	118	139
Eastford	1,618	1,314	1,582	1,301	7	4	3	2	6	4	22	16	15
East Lyme	18,118	15,340	15,815	14,437	1,154	543	79	49	519	213	832	365	331
Franklin	1,835	1,810	1,798	1,801	13	2	1	1	2	5	22	12	20
Griswold	10,807	10,384	10,189	10,184	151	80	116	41	99	46	210	102	181
Groton	39,907	45,144	33,368	40,291	2,774	2,985	330	302	1,396	974	2,001	1,649	1,377
Hampton	1,758	1,578	1,699	1,564	4	5	8	1	15	2	31	30	28
Killingly	16,472	15,889	15,439	15,473	230	115	84	73	262	202	370	123	330
Lebanon	6,907	6,041	6,692	5,941	56	47	27	21	22	19	114	57	76
Ledyard	14,687	14,913	12,959	14,216	367	313	515	87	331	248	401	230	391
Lisbon	4,069	3,790	3,935	3,723	13	28	17	16	19	13	23	43	70
Lyme	2,016	1,949	1,976	1,923	1	4	1	7	27	15	23	10	10
Mansfield	20,720	21,103	17,387	18,912	1,010	690	41	31	1,492	1,281	893	573	401
Montville	18,546	16,673	15,956	15,666	1,019	468	270	149	357	239	1,010	435	530

## POPULATION by RACE/ETHNIC GROUP 2000 and 1990

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	Total		White		Black		Native American		Asian/Pacific		Hispanic		More Than One
	2000	1990	2000	1990	2000	1990	2000	1990	2000	1990	2000	1990	2000
New London	25,671	28,540	16,299	20,828	4,784	4,807	225	194	565	614	5,061	3,459	1,455
North Stonington	4,991	4,884	4,707	4,788	30	27	103	24	53	43	72	39	87
Norwich	36,117	37,391	30,029	34,145	2,469	1,974	437	240	768	400	2,208	1,161	1,416
Old Lyme	7,406	6,535	7,211	6,421	19	34	21	16	87	57	70	42	44
Plainfield	14,619	14,363	14,056	14,120	114	66	78	32	91	79	384	213	188
Pomfret	3,798	3,102	3,693	3,065	15	17	6	4	28	10	61	17	42
Preston	4,688	5,006	4,483	4,831	35	104	39	13	55	46	65	93	52
Putnam	9,002	9,031	8,581	8,788	117	103	70	37	38	37	168	108	153
Salem	3,858	3,310	3,684	3,229	32	28	23	9	57	32	47	40	51
Scotland	1,556	1,215	1,520	1,200	7	11	1	0	11	2	36	19	9
Sprague	2,971	3,008	2,835	2,930	21	34	19	23	42	13	33	38	43
Sterling	3,099	2,357	2,981	2,314	5	5	22	9	11	13	41	24	75
Stonington	17,906	16,919	17,156	16,665	112	98	67	43	234	89	233	220	255
Thompson	8,878	8,668	8,702	8,572	37	19	22	30	33	26	67	73	63
Union	693	612	683	605	0	1	0	4	1	0	0	4	9
Voluntown	2,528	2,113	2,443	2,092	14	6	25	4	7	11	30	9	29
Waterford	19,152	17,930	17,699	17,194	426	372	91	55	484	250	459	310	310
Willington	5,959	5,979	5,605	5,796	58	57	7	17	185	94	108	85	67
Windham	22,857	22,039	16,919	19,390	1,156	593	128	83	325	223	6,136	3,321	864
Woodstock	7,221	6,008	7,031	5,948	12	14	21	23	32	13	59	40	93

Note: Since respondents could report only one race in the 1990 census and could report one or more races in Census 2000, the data on race for 1990 and 2000 are not directly comparable. Total may not equal the sum of the categories due to the exclusion of all other categories.

Source: U.S. Census Bureau

## LABOR FORCE ESTIMATES

		Annual Average		Change	
		2002	2001	Number	Percent
<b>UNITED STATES</b>	<b>Labor Force</b>	<b>144,863,000</b>	<b>143,734,000</b>	<b>1,129,000</b>	<b>0.8</b>
	<b>Employed</b>	<b>136,485,000</b>	<b>136,933,000</b>	<b>-448,000</b>	<b>-0.3</b>
	<b>Unemployed</b>	<b>8,378,000</b>	<b>6,801,000</b>	<b>1,577,000</b>	<b>23.2</b>
	<b>Rate</b>	<b>5.8</b>	<b>4.7</b>	<b>1.1</b>	<b>***</b>
CONNECTICUT	Labor Force	1,772,900	1,755,400	17,500	1.0
	Employed	1,696,200	1,698,000	-1,800	-0.1
	Unemployed	76,800	57,400	19,400	33.8
	Rate	4.3	3.3	1.0	***
EASTERN WIA	Labor Force	223,200	216,900	6,300	2.9
	Employed	214,400	210,500	3,900	1.9
	Unemployed	8,800	6,400	2,400	37.5
	Rate	3.9	2.9	1.0	***
NORTH CENTRAL WIA	Labor Force	486,500	483,200	3,300	0.7
	Employed	464,000	466,700	-2,700	-0.6
	Unemployed	22,500	16,600	5,900	35.5
	Rate	4.6	3.4	1.2	***
NORTHWEST WIA	Labor Force	299,300	295,600	3,700	1.3
	Employed	286,000	285,600	400	0.1
	Unemployed	13,400	10,000	3,400	34.0
	Rate	4.5	3.4	1.1	***
SOUTH CENTRAL WIA	Labor Force	373,600	368,600	5,000	1.4
	Employed	358,200	357,000	1,200	0.3
	Unemployed	15,300	11,600	3,700	31.9
	Rate	4.1	3.2	0.9	***
SOUTHWEST WIA	Labor Force	390,300	391,100	-800	-0.2
	Employed	373,500	378,200	-4,700	-1.2
	Unemployed	16,900	12,900	4,000	31.0
	Rate	4.3	3.3	1.0	***

Source: Connecticut Department of Labor, Office of Research

## LABOR FORCE DATA

### Employment Status of Area Residents

	2002 Annual Average				2001 Annual Average			
	Labor Force	Employed	Unemployed		Labor Force	Employed	Unemployed	
			No.	%			No.	%
<b>Connecticut</b>	<b>1,772,900</b>	<b>1,696,200</b>	<b>76,800</b>	<b>4.3</b>	<b>1,755,400</b>	<b>1,698,000</b>	<b>57,400</b>	<b>3.3</b>
<b>Eastern WIA</b>	<b>223,200</b>	<b>214,400</b>	<b>8,800</b>	<b>3.9</b>	<b>216,900</b>	<b>210,500</b>	<b>6,400</b>	<b>2.9</b>
<b>Towns</b>								
Ashford	2,197	2,121	76	3.5	2,180	2,133	47	2.2
Bozrah	1,550	1,494	56	3.6	1,508	1,461	47	3.1
Brooklyn	4,196	4,071	125	3.0	4,000	3,901	99	2.5
Canterbury	2,955	2,836	119	4.0	2,861	2,773	88	3.1
Chaplin	1,217	1,173	44	3.6	1,214	1,180	34	2.8
Colchester	6,828	6,539	289	4.2	6,766	6,576	190	2.8
Columbia	2,689	2,626	63	2.3	2,696	2,641	55	2.0
Coventry	6,265	6,028	237	3.8	6,234	6,063	171	2.7
Eastford	954	924	30	3.1	908	885	23	2.5
East Lyme	9,914	9,626	288	2.9	9,606	9,411	195	2.0
Franklin	1,169	1,131	38	3.3	1,126	1,106	20	1.8
Griswold	6,217	5,915	302	4.9	5,982	5,783	199	3.3
Groton	18,418	17,750	668	3.6	17,844	17,353	491	2.8
Hampton	1,201	1,160	41	3.4	1,143	1,112	31	2.7
Killingly	9,261	8,659	602	6.5	8,788	8,296	492	5.6
Lebanon	3,407	3,260	147	4.3	3,373	3,279	94	2.8
Ledyard	8,510	8,293	217	2.5	8,260	8,108	152	1.8
Lisbon	2,370	2,297	73	3.1	2,304	2,246	58	2.5
Lyme	1,128	1,104	24	2.1	1,116	1,099	17	1.5
Mansfield	9,223	9,030	193	2.1	9,225	9,081	144	1.6
Montville	10,380	9,985	395	3.8	10,022	9,762	260	2.6
New London	13,985	13,253	732	5.2	13,493	12,957	536	4.0
North Stonington	3,104	3,005	99	3.2	3,016	2,938	78	2.6
Norwich	20,021	19,086	935	4.7	19,338	18,660	678	3.5
Old Lyme	4,066	3,941	125	3.1	3,922	3,853	69	1.8
Plainfield	9,255	8,782	473	5.1	8,893	8,586	307	3.5
Pomfret	2,299	2,237	62	2.7	2,197	2,143	54	2.5
Preston	2,722	2,631	91	3.3	2,629	2,572	57	2.2
Putnam	5,131	4,891	240	4.7	4,874	4,686	188	3.9
Salem	2,174	2,102	72	3.3	2,106	2,055	51	2.4
Scotland	938	917	21	2.2	894	878	16	1.8
Sprague	1,776	1,686	90	5.1	1,729	1,648	81	4.7
Sterling	1,756	1,666	90	5.1	1,665	1,596	69	4.1
Stonington	10,354	10,092	262	2.5	10,052	9,866	186	1.9
Thompson	4,698	4,457	241	5.1	4,705	4,544	161	3.4
Union	427	417	10	2.3	409	399	10	2.4
Voluntown	1,473	1,397	76	5.2	1,398	1,339	59	4.2
Waterford	10,997	10,647	350	3.2	10,668	10,409	259	2.4
Willington	3,500	3,397	103	2.9	3,488	3,417	71	2.0
Windham	10,234	9,699	535	5.2	10,191	9,754	437	4.3
Woodstock	4,240	4,103	137	3.2	4,045	3,931	114	2.8

Source: Connecticut Department of Labor, Office of Research

Eastern WIA

## WORKSITES by SIZE CLASS

December 2002

Size Class (No. of Employees)	Worksites*		Employment*	
	Number	Percent of total	Number	Percent of total
0 - 4	4,858	54.3%	8,695	6.9%
5 - 9	1,847	20.6%	12,296	9.7%
10 - 19	1,148	12.8%	15,361	12.2%
20 - 49	700	7.8%	21,101	16.7%
50 - 99	210	2.3%	14,209	11.2%
100 - 249	135	1.5%	19,936	15.8%
250 - 499	35	0.4%	11,606	9.2%
500 - 999	8	0.1%	5,456	4.3%
1,000 & over	6	0.1%	17,647	14.0%
<b>TOTAL</b>	<b>8,947</b>	<b>100.0%</b>	<b>126,307</b>	<b>100.0%</b>

\* Excludes government.

Size Class is determined by the number of employees at a worksite.

NOTE: The sum of the areas is less than the statewide total because some firms only report statewide employment and are, therefore, not included in the area data.

Source: Connecticut Department of Labor, Office of Research

Information by county is available on-line at [www.ctdol.state.ct.us/lmi](http://www.ctdol.state.ct.us/lmi).

## Eastern WIA Employment and Wages by Industry- 2002 Annual Average

Industry	Worksites	Annual Average Employment	Total Wages	Average Annual Wage	Average Weekly Wage
<b>Total, All Industries</b>	<b>9,775</b>	<b>179,157</b>	<b>\$6,687,855,660</b>	<b>\$37,330</b>	<b>\$718</b>
<b>Goods Producing Industries</b>	<b>1,595</b>	<b>32,955</b>	<b>\$1,744,482,923</b>	<b>\$52,935</b>	<b>\$1,018</b>
<b>Construction, Nat. Res. &amp; Mining</b>	<b>1,164</b>	<b>7,648</b>	<b>\$296,346,429</b>	<b>\$38,748</b>	<b>\$745</b>
<b>Manufacturing</b>	<b>431</b>	<b>25,308</b>	<b>\$1,448,136,493</b>	<b>\$57,221</b>	<b>\$1,100</b>
<b>Durable Goods</b>	<b>268</b>	<b>14,914</b>	<b>\$746,803,731</b>	<b>\$50,074</b>	<b>\$963</b>
Fabricated Metal	66	1,052	\$43,303,581	\$41,183	\$792
Machinery	41	1,047	\$54,167,048	\$51,756	\$995
Computer and Electronic Product	20	687	\$29,159,418	\$42,465	\$817
Electrical Equipment	18	1,027	\$38,297,339	\$37,290	\$717
Transportation Equipment*					
<b>Non-Durable Goods</b>	<b>163</b>	<b>10,394</b>	<b>\$701,332,762</b>	<b>\$67,475</b>	<b>\$1,298</b>
Printing and Related	34	363	\$13,305,554	\$36,663	\$705
Chemical*					
Plastics and Rubber Products	35	1,359	\$55,194,276	\$40,621	\$781
<b>Service Providing Industries</b>	<b>8,180</b>	<b>146,202</b>	<b>\$4,943,372,737</b>	<b>\$33,812</b>	<b>\$650</b>
<b>Trade, Transportation, and Utilities</b>	<b>2,080</b>	<b>28,984</b>	<b>\$857,617,721</b>	<b>\$29,589</b>	<b>\$569</b>
Wholesale Trade	391	2,932	\$134,433,484	\$45,849	\$882
Retail Trade	1,487	20,706	\$469,452,934	\$22,673	\$436
Motor Vehicle and Parts Dealers	180	2,810	\$112,813,370	\$40,153	\$772
Building Material	105	1,688	\$43,351,391	\$25,678	\$494
Food and Beverage Stores	264	4,894	\$83,131,907	\$16,988	\$327
General Merchandise Stores	49	3,516	\$61,389,347	\$17,462	\$336
Transportation, Warehousing, & Utilities	202	5,347	\$253,731,304	\$47,453	\$913
<b>Information</b>	<b>113</b>	<b>2,489</b>	<b>\$94,166,571</b>	<b>\$37,828</b>	<b>\$727</b>
Telecommunications	19	769	\$41,315,453	\$53,744	\$1,034
<b>Financial Activities</b>	<b>686</b>	<b>4,022</b>	<b>\$146,616,304</b>	<b>\$36,451</b>	<b>\$701</b>
Finance and Insurance	383	2,705	\$112,654,602	\$41,647	\$801
Credit Intermediation	187	1,803	\$64,691,789	\$35,877	\$690
Securities and Commodity Contracts	53	185	\$16,523,547	\$89,236	\$1,716
Insurance Carriers	142	714	\$31,356,054	\$43,931	\$845
Real Estate and Rental and Leasing	303	1,317	\$33,961,702	\$25,782	\$496

## Eastern WIA Employment and Wages by Industry- 2002 Annual Average

Industry	Worksites	Annual Average Employment	Total Wages	Average Annual Wage	Average Weekly Wage
<b>Professional and Business Services</b>	<b>1,339</b>	<b>12,601</b>	<b>\$632,000,153</b>	<b>\$50,157</b>	<b>\$965</b>
Professional, Scientific	855	7,104	\$463,537,726	\$65,253	\$1,255
Management of Companies	30	871	\$29,670,207	\$34,078	\$655
Administrative and Support	454	4,626	\$138,792,220	\$30,002	\$577
<b>Education and Health Services</b>	<b>1,045</b>	<b>23,529</b>	<b>\$802,827,306</b>	<b>\$34,121</b>	<b>\$656</b>
Educational Services	107	3,281	\$104,543,096	\$31,866	\$613
Health Care and Social Assistance	938	20,249	\$698,284,211	\$34,486	\$663
Hospitals	6	5,457	\$226,899,854	\$41,579	\$800
Nursing and Residential Care Facilities	136	5,999	\$170,684,014	\$28,453	\$547
Social Assistance	228	3,448	\$60,313,653	\$17,491	\$336
<b>Leisure and Hospitality</b>	<b>1,054</b>	<b>16,685</b>	<b>\$254,462,991</b>	<b>\$15,251</b>	<b>\$293</b>
Arts, Entertainment, and Recreation	202	2,306	\$45,143,444	\$19,578	\$376
Accommodation and Food Services	852	14,379	\$209,319,547	\$14,557	\$280
Food Serv., Restaurants, Drinking Pls.	751	11,356	\$147,125,583	\$12,956	\$249
<b>Other Services</b>	<b>1,046</b>	<b>4,602</b>	<b>\$98,114,714</b>	<b>\$21,318</b>	<b>\$410</b>
<b>Government</b>	<b>804</b>	<b>53,265</b>	<b>\$2,057,145,849</b>	<b>\$38,621</b>	<b>\$743</b>
Federal	140	3,029	\$131,440,594	\$43,395	\$835
State	183	12,520	\$626,732,089	\$50,057	\$963
Local	481	37,716	\$1,298,973,166	\$34,441	\$662
<b>Unclassified</b>	<b>13</b>	<b>24</b>	<b>\$421,126</b>	<b>\$17,366</b>	<b>\$334</b>

\* Disclosure provisions of Connecticut's Unemployment Insurance Law prohibit the release of figures which tend to reveal data reported by individual firms.

\*\*Includes Indian tribal government employment.

Note: Totals may not add up due to rounding.

## Eastern WIA Employment and Wages by Industry - 2001 Annual Average

Industry	Worksites	Annual Average Employment	Total Wages	Average Annual Wage	Average Weekly Wage
<b>Total, All Industries</b>	<b>9,636</b>	<b>176,372</b>	<b>\$6,550,403,932</b>	<b>\$37,140</b>	<b>\$714</b>
<b>Goods Producing Industries</b>	<b>1,591</b>	<b>35,081</b>	<b>\$1,879,446,775</b>	<b>\$53,575</b>	<b>\$1,030</b>
<b>Construction, Nat. Res. &amp; Mining</b>	<b>1,136</b>	<b>8,368</b>	<b>\$336,866,054</b>	<b>\$40,256</b>	<b>\$774</b>
<b>Manufacturing</b>	<b>455</b>	<b>26,712</b>	<b>\$1,542,580,720</b>	<b>\$57,749</b>	<b>\$1,111</b>
<b>Durable Goods</b>	<b>287</b>	<b>15,539</b>	<b>\$735,475,791</b>	<b>\$47,331</b>	<b>\$910</b>
Fabricated Metal	73	1,122	\$44,445,306	\$39,601	\$762
Machinery	44	1,234	\$61,361,331	\$49,709	\$956
Computer and Electronic Product	22	806	\$31,842,023	\$39,514	\$760
Electrical Equipment	18	1,064	\$40,348,531	\$37,910	\$729
Transportation Equipment*					
<b>Non-Durable Goods</b>	<b>168</b>	<b>11,173</b>	<b>\$807,104,929</b>	<b>\$72,238</b>	<b>\$1,389</b>
Printing and Related	37	509	\$19,022,448	\$37,397	\$719
Chemical*					
Plastics and Rubber Products	34	1,442	\$60,516,885	\$41,970	\$807
<b>Service Providing Industries</b>	<b>8,045</b>	<b>141,292</b>	<b>\$4,670,957,158</b>	<b>\$33,059</b>	<b>\$636</b>
<b>Trade, Transportation, and Utilities</b>	<b>2,067</b>	<b>28,683</b>	<b>\$855,405,079</b>	<b>\$29,823</b>	<b>\$574</b>
Wholesale Trade	365	2,925	\$130,653,336	\$44,674	\$859
Retail Trade	1,502	20,281	\$450,317,879	\$22,204	\$427
Motor Vehicle and Parts Dealers	179	2,773	\$110,413,930	\$39,818	\$766
Building Material	102	1,578	\$41,211,071	\$26,115	\$502
Food and Beverage Stores	268	5,066	\$82,710,133	\$16,328	\$314
General Merchandise Stores	46	3,225	\$53,817,690	\$16,689	\$321
Transportation, Warehousing, & Utilities	200	5,477	\$274,433,864	\$50,107	\$964
<b>Information</b>	<b>120</b>	<b>2,645</b>	<b>\$92,798,997</b>	<b>\$35,079</b>	<b>\$675</b>
Telecommunications*					
<b>Financial Activities</b>	<b>671</b>	<b>3,977</b>	<b>\$152,890,666</b>	<b>\$38,442</b>	<b>\$739</b>
Finance and Insurance	385	2,697	\$120,387,230	\$44,646	\$859
Credit Intermediation	182	1,770	\$63,866,978	\$36,092	\$694
Securities and Commodity Contracts	57	203	\$26,581,381	\$130,889	\$2,517
Insurance Carriers	145	722	\$29,866,024	\$41,380	\$796
Real Estate and Rental and Leasing	286	1,281	\$32,503,436	\$25,380	\$488



## Eastern WIA Employment and Wages by Industry - 2001 Annual Average

Industry	Worksites	Annual Average Employment	Total Wages	Average Annual Wage	Average Weekly Wage
<b>Professional and Business Services</b>	<b>1,304</b>	<b>11,948</b>	<b>\$534,304,981</b>	<b>\$44,720</b>	<b>\$860</b>
Professional, Scientific	842	6,453	\$378,266,046	\$58,623	\$1,127
Management of Companies	25	649	\$21,498,292	\$33,134	\$637
Administrative and Support	437	4,847	\$134,540,643	\$27,760	\$534
<b>Educational and Health Services</b>	<b>1,027</b>	<b>22,757</b>	<b>\$759,954,684</b>	<b>\$33,394</b>	<b>\$642</b>
Educational Services	107	3,253	\$101,265,631	\$31,127	\$599
Health Care and Social Assistance	920	19,504	\$658,689,052	\$33,772	\$649
Hospitals	5	5,237	\$209,335,824	\$39,971	\$769
Nursing & Residential Care Facilities	141	5,666	\$160,126,518	\$28,263	\$544
Social Assistance	218	3,300	\$56,495,923	\$17,118	\$329
<b>Leisure and Hospitality</b>	<b>999</b>	<b>15,398</b>	<b>\$227,645,820</b>	<b>\$14,784</b>	<b>\$284</b>
Arts, Entertainment, and Recreation	192	2,301	\$44,457,391	\$19,322	\$372
Accommodation and Food Services	807	13,097	\$183,188,429	\$13,987	\$269
Food Serv., Restaurants, Drinking Pls.	707	10,228	\$126,940,649	\$12,411	\$239
<b>Other Services</b>	<b>1,042</b>	<b>4,416</b>	<b>\$88,874,129</b>	<b>\$20,124</b>	<b>\$387</b>
<b>Government</b>	<b>801</b>	<b>51,414</b>	<b>\$1,958,370,584</b>	<b>\$38,090</b>	<b>\$733</b>
Federal	142	3,026	\$124,227,290	\$41,050	\$789
State	177	12,492	\$606,697,692	\$48,567	\$934
Local**	482	35,896	\$1,227,445,602	\$34,195	\$658
<b>Unclassified</b>	<b>14</b>	<b>53</b>	<b>\$712,218</b>	<b>\$13,333</b>	<b>\$256</b>

\* Disclosure provisions of Connecticut's Unemployment Insurance Law prohibit the release of figures which tend to reveal data reported by individual firms.

\*\*Includes Indian tribal government employment.

Note: Totals may not add up due to rounding.

## ***EASTERN WORKFORCE INVESTMENT AREA***

### ***EMPLOYMENT BY TOWN - 2002 ANNUAL AVERAGE***

<b>TOWN</b>	<b>WORKSITES</b>	<b>AVERAGE EMPLOYMENT</b>
<b>ASHFORD</b>		
All Ownerships	63	438
Private Ownership	53	306
Federal Government	1	3
Local Government	9	129
<b>BOZRAH</b>		
All Ownerships	72	1,030
Private Ownership	63	892
Federal Government	3	6
State Government	1	8
Local Government	5	123
<b>BROOKLYN</b>		
All Ownerships	135	1,399
Private Ownership	118	1,024
Federal Government	4	15
State Government	8	179
Local Government	5	181
<b>CANTERBURY</b>		
All Ownerships	65	584
Private Ownership	56	420
Federal Government	2	4
State Government	2	18
Local Government	5	142
<b>CHAPLIN</b>		
All Ownerships	38	262
Private Ownership	24	79
Federal Government	3	9
State Government	1	1
Local Government	10	173
<b>COLCHESTER</b>		
All Ownerships	335	3,434
Private Ownership	315	2,774
Federal Government	1	17
State Government	4	156
Local Government	15	488

<b>TOWN</b>	<b>WORKSITES</b>	<b>AVERAGE EMPLOYMENT</b>
<b>COLUMBIA</b>		
All Ownerships	122	968
Private Ownership	105	786
Federal Government	2	5
State Government	5	38
Local Government	10	139
<b>COVENTRY</b>		
All Ownerships	176	1,166
Private Ownership	162	728
Federal Government	1	5
State Government	2	11
Local Government	11	422
<b>EAST LYME</b>		
All Ownerships	437	4,952
Private Ownership	405	3,216
Federal Government	4	28
State Government	10	955
Local Government	18	753
<b>EASTFORD</b>		
All Ownerships	40	388
Private Ownership	29	328
Federal Government	1	3
Local Government	10	57
<b>FRANKLIN</b>		
All Ownerships	75	1,362
Private Ownership	68	1,300
Federal Government	2	5
State Government	3	42
Local Government	2	15
<b>GRISWOLD</b>		
All Ownerships	148	1,799
Private Ownership	124	1,299
Federal Government	1	11
State Government	3	19
Local Government	20	470

<b>TOWN</b>	<b>WORKSITES</b>	<b>AVERAGE EMPLOYMENT</b>
<b>GROTON</b>		
All Ownerships	972	27,011
Private Ownership	921	22,629
Federal Government	13	2,076
State Government	7	439
Local Government	31	1,867
<b>HAMPTON</b>		
All Ownerships	42	598
Private Ownership	39	545
Federal Government	1	2
Local Government	2	51
<b>KILLINGLY</b>		
All Ownerships	465	8,104
Private Ownership	431	6,924
Federal Government	5	25
State Government	13	478
Local Government	16	678
<b>LEBANON</b>		
All Ownerships	94	1,162
Private Ownership	82	873
Federal Government	2	5
State Government	2	17
Local Government	8	267
<b>LEDYARD</b>		
All Ownerships	213	14,449
Private Ownership	190	1,940
Federal Government	2	12
State Government	2	27
Local Government	19	12,472
<b>LISBON</b>		
All Ownerships	65	1,155
Private Ownership	56	1,016
Federal Government	1	6
State Government	2	11
Local Government	6	122

<b>TOWN</b>	<b>WORKSITES</b>	<b>AVERAGE EMPLOYMENT</b>
<b>LYME</b>		
All Ownerships	63	165
Private Ownership	55	132
Federal Government	2	8
Local Government	6	25
<b>MANSFIELD</b>		
All Ownerships	344	10,209
Private Ownership	311	3,683
Federal Government	8	34
State Government	9	5,671
Local Government	16	822
<b>MONTVILLE</b>		
All Ownerships	298	14,024
Private Ownership	267	3,131
Federal Government	3	15
State Government	7	637
Local Government	21	10,241
<b>NEW LONDON</b>		
All Ownerships	812	16,094
Private Ownership	769	14,103
Federal Government	10	326
State Government	17	559
Local Government	16	1,107
<b>NORTH STONINGTON</b>		
All Ownerships	133	1,371
Private Ownership	119	1,164
Federal Government	3	6
State Government	1	2
Local Government	10	199
<b>NORWICH</b>		
All Ownerships	986	17,468
Private Ownership	922	14,585
Federal Government	9	137
State Government	26	1,357
Local Government	29	1,390

<b>TOWN</b>	<b>WORKSITES</b>	<b>AVERAGE EMPLOYMENT</b>
<b>OLD LYME</b>		
All Ownerships	245	2,230
Private Ownership	226	1,797
Federal Government	3	11
State Government	2	56
Local Government	14	366
<b>PLAINFIELD</b>		
All Ownerships	301	4,170
Private Ownership	272	3,506
Federal Government	8	21
State Government	4	45
Local Government	17	598
<b>POMFRET</b>		
All Ownerships	122	1,639
Private Ownership	112	1,491
Federal Government	3	5
State Government	3	39
Local Government	4	104
<b>PRESTON</b>		
All Ownerships	103	868
Private Ownership	87	609
Federal Government	1	15
State Government	3	11
Local Government	12	233
<b>PUTNAM</b>		
All Ownerships	335	5,994
Private Ownership	309	5,364
Federal Government	2	20
State Government	9	203
Local Government	15	407
<b>SALEM</b>		
All Ownerships	83	781
Private Ownership	68	633
Federal Government	2	6
State Government	1	2
Local Government	12	141

<b>TOWN</b>	<b>WORKSITES</b>	<b>AVERAGE EMPLOYMENT</b>
<b>SCOTLAND</b>		
All Ownerships	28	150
Private Ownership	16	96
Federal Government	2	8
Local Government	10	47
<b>SPRAGUE</b>		
All Ownerships	55	807
Private Ownership	44	704
Federal Government	2	4
State Government	1	1
Local Government	8	99
<b>STERLING</b>		
All Ownerships	52	395
Private Ownership	41	268
Federal Government	3	10
State Government	1	1
Local Government	7	117
<b>STONINGTON</b>		
All Ownerships	653	6,605
Private Ownership	629	5,962
Federal Government	4	27
State Government	1	5
Local Government	19	611
<b>THOMPSON</b>		
All Ownerships	150	1,382
Private Ownership	133	1,074
Federal Government	4	12
State Government	2	5
Local Government	11	291
<b>UNION</b>		
All Ownerships	18	119
Private Ownership	12	77
Federal Government	1	6
Local Government	5	36

<b>TOWN</b>	<b>WORKSITES</b>	<b>AVERAGE EMPLOYMENT</b>
<b>VOLUNTOWN</b>		
All Ownerships	45	316
Private Ownership	39	176
Federal Government	1	3
State Government	1	28
Local Government	4	109
<b>WATERFORD</b>		
All Ownerships	559	10,640
Private Ownership	535	9,605
Federal Government	2	53
State Government	9	205
Local Government	13	778
<b>WILLINGTON</b>		
All Ownerships	111	939
Private Ownership	98	731
Federal Government	2	5
State Government	2	51
Local Government	9	152
<b>WINDHAM</b>		
All Ownerships	544	10,819
Private Ownership	498	8,429
Federal Government	12	72
State Government	18	1,237
Local Government	16	1,081
<b>WOODSTOCK</b>		
All Ownerships	154	1,747
Private Ownership	144	1,513
Federal Government	4	10
State Government	1	11
Local Government	5	213



## Connecticut Occupational Forecast 2000 - 2010 Occupations Ranked by Annual Growth - Top 25 in Connecticut

No.	Job Title	2000 Emp.	2010 Emp.	Percent Change	Annual Growth	Annual Openings	Average Annual Salary	Educ./ Train. Code
1	Registered Nurses	30,530	37,040	21.3%	651	1,268	\$54,036	6
2	Retail Salespersons	54,470	60,820	11.6%	635	2,593	\$24,095	11
3	Customer Service Representatives	27,800	34,050	22.5%	625	861	\$31,992	10
4	Computer Support Specialists	7,680	13,110	70.6%	543	575	\$45,883	6
5	Nursing Aides, Orderlies, and Attendants	23,540	28,920	22.9%	538	839	\$26,396	11
6	Cashiers	45,930	50,640	10.3%	471	2,240	\$17,889	11
7	Computer Software Engineers, Applications	6,660	10,340	55.1%	367	412	\$76,576	5
8	Computer Systems Analysts	8,960	12,280	37.0%	332	411	\$67,050	5
9	Landscaping and Groundskeeping Workers	11,190	14,230	27.2%	304	585	\$26,479	11
10	Maids and Housekeeping Cleaners	15,800	18,610	17.8%	281	624	\$19,943	11
11	Teacher Assistants	20,690	23,490	13.5%	279	712	\$23,468	11
12	Waiters and Waitresses	26,390	28,950	9.7%	256	1,741	\$17,307	11
13	Janitors & Cleaners, Exc. Maids & Housekeeping	29,490	32,040	8.6%	255	788	\$23,124	11
14	Social and Human Service Assistants	7,840	10,270	31.0%	243	360	\$33,378	10
15	Combined Food Preparation and Serving Workers	15,720	17,970	14.3%	225	1,097	\$18,476	11
16	Home Health Aides	8,441	10,630	26.0%	220	327	\$24,611	11
17	Receptionists and Information Clerks	13,510	15,460	14.5%	196	494	\$25,365	11
18	Network and Computer System Administrators	3,470	5,300	53.0%	184	199	\$64,132	5
19	Medical Assistants	3,910	5,730	46.7%	183	286	\$29,638	10
20	Securities/Commodities/Fin. Svcs. Sales Agents	5,850	7,660	31.0%	181	229	\$94,892	5
21	Personal and Home Care Aides	4,460	6,270	40.6%	181	249	\$21,780	11
22	Accountants and Auditors	17,880	19,540	9.3%	167	432	\$61,184	5
23	Truck Drivers, Heavy and Tractor-Trailer	14,120	15,760	11.7%	165	359	\$37,887	10
24	Office Clerks, General	30,600	32,230	5.3%	163	752	\$26,736	11
25	First-Line Supvrs/Mgrs of Retail Sales Workers	18,750	20,370	8.7%	162	433	\$39,190	8

### Education/Training Codes:

- |   |   |
|---|---|
| 1 - First Professional Degree                     | 7 - Postsecondary Vocational Training       |
| 2 - Doctoral Degree                               | 8 - Work Experience in a Related Occupation |
| 3 - Master's Degree                               | 9 - Long-Term On-The-Job Training           |
| 4 - Work Experience + Bachelor's or Higher Degree | 10 - Moderate-Term On-The-Job Training      |
| 5 - Bachelor's Degree                             | 11 - Short-Term On-The-Job Training         |
| 6 - Associate Degree                              |   |

Source: *Forecast 2000 - 2010: Our Workplace Now and in the Future*, October 2003, Connecticut Department of Labor

## Connecticut Occupational Forecast 2000 - 2010 Occupations Ranked by Percent Change - Top 25

No. Job Title	Emp.	Emp.	Change	Growth	Openings	Average Salary	Educ./ Code
1 Computer Support Specialists	7,680	13,110	<b>70.6%</b>	543	575	\$45,883	6
2 Computer Software Engineers, Systems Software	2,410	3,780	<b>56.6%</b>	137	153	\$70,059	5
3 Computer Software Engineers, Applications	6,660	10,340	<b>55.1%</b>	367	412	\$76,576	5
4 Network and Computer System Administrators	3,470	5,300	<b>53.0%</b>	184	199	\$64,132	5
5 Database Administrators	1,950	2,880	<b>48.0%</b>	93	102	\$63,370	5
6 Gaming Supervisors	790	1,170	<b>46.9%</b>	37	59		7
7 Medical Assistants	3,910	5,730	<b>46.7%</b>	183	286	\$29,638	10
8 Network Systems & Data Communications Analysts	2,300	3,350	<b>45.8%</b>	105	115	\$63,410	5
9 Computer Specialists, All Other	2,060	2,920	<b>42.1%</b>	87	105	\$63,370	7
10 Physician Assistants	810	1,140	<b>40.7%</b>	33	51	\$68,636	5
11 Personal and Home Care Aides	4,460	6,270	<b>40.6%</b>	181	249	\$21,780	11
12 Medical Scientists, Except Epidemiologists	1,580	2,220	<b>40.3%</b>	64	100	\$84,028	2
13 Personal Financial Advisors	2,230	3,070	<b>38.0%</b>	85	110	\$85,476	5
14 Pharmacy Technicians	2,410	3,320	<b>37.5%</b>	91	153	\$23,404	10
15 Computer Systems Analysts	8,960	12,280	<b>37.0%</b>	332	411	\$67,050	5
16 Biochemists and Biophysicists	1,380	1,870	<b>35.1%</b>	49	98	\$70,364	2
17 Hotel, Motel, and Resort Desk Clerks	1,050	1,420	<b>34.5%</b>	36	82	\$20,531	11
18 Gaming Change Persons and Booth Cashiers	780	1,040	<b>34.4%</b>	27	57		11
19 Medical Records and Health Information Technicians	1,190	1,590	<b>33.5%</b>	40	67	\$32,574	6
20 Ushers, Lobby Attendants, and Ticket Takers	1,100	1,460	<b>32.8%</b>	36	103	\$17,779	11
21 Microbiologists	880	1,160	<b>32.3%</b>	28	60		2
22 Gaming Dealers	2,640	3,480	<b>31.7%</b>	84	175		7
23 Computer and Information Systems Managers	4,620	6,080	<b>31.7%</b>	146	224	\$98,731	4
24 Social and Human Service Assistants	7,840	10,270	<b>31.0%</b>	243	360	\$33,378	10
25 Securities/Commodities/Fin. Svcs. Sales Agents	5,850	7,660	<b>31.0%</b>	181	229	\$94,892	5

### Education/Training Codes:

- |   |   |
|---|---|
| <ul style="list-style-type: none"> <li><b>1 - First Professional Degree</b></li> <li><b>2 - Doctoral Degree</b></li> <li><b>3 - Master's Degree</b></li> <li><b>4 - Work Experience + Bachelor's or Higher Degree</b></li> <li><b>5 - Bachelor's Degree</b></li> <li><b>6 - Associate Degree</b></li> </ul> | <ul style="list-style-type: none"> <li><b>7 - Postsecondary Vocational Training</b></li> <li><b>8 - Work Experience in a Related Occupation</b></li> <li><b>9 - Long-Term On-The-Job Training</b></li> <li><b>10 - Moderate-Term On-The-Job Training</b></li> <li><b>11 - Short-Term On-The-Job Training</b></li> </ul> |
|---|---|

Source: *Forecast 2000 - 2010: Our Workplace Now and in the Future*, October 2003, Connecticut Department of Labor

## Connecticut Occupational Forecast 2000 - 2010 Occupations Ranked by Annual Openings - Top 25

No. Job Title	2000 Emp.	2010 Emp.	Percent Change	Annual Growth	Annual Openings	Average Annual Salary	Educ./ Train. Code
1 Retail Salespersons	54,470	60,820	11.6%	635	2,593	\$24,095	11
2 Cashiers	45,930	50,640	10.2%	471	2,240	\$17,889	11
3 Waiters and Waitresses	26,390	28,950	9.7%	256	1,741	\$17,307	11
4 Registered Nurses	30,530	37,040	21.3%	651	1,268	\$54,036	6
5 Combined Food Preparation and Serving Workers	15,720	17,970	14.3%	225	1,097	\$18,476	11
6 Customer Service Representatives	27,800	34,050	22.5%	625	861	\$31,992	10
7 Nursing Aides, Orderlies, and Attendants	23,540	28,920	22.9%	538	839	\$26,396	11
8 Janitors & Cleaners, Exc. Maids & Housekeeping	29,490	32,040	8.6%	255	788	\$23,124	11
9 Office Clerks, General	30,600	32,230	5.3%	163	752	\$26,736	11
10 Teacher Assistants	20,690	23,490	13.5%	279	712	\$23,468	11
11 Laborers & Freight, Stock, & Mat. Movers, Hand	22,140	22,600	2.1%	46	664	\$24,983	11
12 Maids and Housekeeping Cleaners	15,800	18,610	17.8%	281	624	\$19,943	11
13 Landscaping and Groundskeeping Workers	11,190	14,230	27.2%	304	585	\$26,479	11
14 Computer Support Specialists	7,680	13,110	70.6%	543	575	\$45,883	6
15 Counter Attendants, Caf./Food/Concession/Coffee S	7,080	8,300	17.3%	122	567	\$17,553	11
16 Food Preparation Workers	12,380	13,870	12.0%	149	562	\$20,805	11
17 General and Operations Managers	24,180	25,700	6.3%	151	559	\$99,965	4
18 Sales Reps., Wholesale & Manufacturing, Excl. Tech	20,200	19,880	-1.6%	0	548	\$61,528	10
19 Bookkeeping, Accounting, and Auditing Clerks	28,460	28,040	-1.5%	0	540	\$33,930	10
20 Child Care Workers	12,650	14,030	11.0%	139	528	\$20,559	11
21 Security Guards	14,500	15,760	8.6%	125	522	\$22,241	11
22 Stock Clerks and Order Fillers	20,810	20,180	-3.0%	0	511	\$24,355	11
23 Receptionists and Information Clerks	13,510	15,460	14.5%	196	494	\$25,365	11
24 Secondary School Teachers, Exc. Special & Voc. Ed	12,520	13,580	8.5%	107	488	\$53,437	5
25 Secretaries, Exc. Legal, Medical, and Executive	27,890	26,440	-5.2%	0	476	\$30,869	10

### Education/Training Codes:

- |   |  |
|---|--|
| <ul style="list-style-type: none"> <li>1 - First Professional Degree</li> <li>2 - Doctoral Degree</li> <li>3 - Master's Degree</li> <li>4 - Work Experience + Bachelor's or Higher Degree</li> <li>5 - Bachelor's Degree</li> <li>6 - Associate Degree</li> </ul> | <ul style="list-style-type: none"> <li>7 - Postsecondary Vocational Training</li> <li>8 - Work Experience in a Related Occupation</li> <li>9 - Long-Term On-The-Job Training</li> <li>10 - Moderate-Term On-The-Job Training</li> <li>11 - Short-Term On-The-Job Training</li> </ul> |
|---|--|

Source: *Forecast 2000 - 2010: Our Workplace Now and in the Future*, October 2003, Connecticut Department of Labor

**BUSINESS AND EMPLOYMENT CHANGES ANNOUNCED IN THE NEWS MEDIA  
JULY 2003**

**Eastern WIA**

<b>Startups and Expansions</b>					
<b>STARTUP/ EXPANSION DATE</b>	<b>COMPANY AND LOCATION</b>	<b>PRINCIPAL PRODUCT</b>	<b>WORKERS INVOLVED</b>	<b>REASON/ COMMENTS</b>	<b>SOURCE</b>
2004	Super Stop & Shop Bridgeport	Supermarket	240	New store will be built on Fairfield Avenue	Connecticut Post 6/11/03
2003	Helicopter Support, Inc. Trumbull	Helicopter parts	240	This subsidiary of Sikorsky Aircraft is expanding	Connecticut Post 6/11/03
2003	Unilever Trumbull	Manufacturing	220	Expansion	Connecticut Post 6/11/03
2003	Castle Development New Britain	Real estate development	50	National company has opened a new office	New Britain Herald 6/12/03
Spring 2003	Norden Systems Norwalk	Radar systems	40-50	Increased demand for defense radar systems	Hartford Courant 5/9/03
May 7, 2003	Price Chopper Waterbury	Supermarket	400	New store has opened on Wolcott Street	Waterbury Republican- American 5/8/03
May 2, 2003	Cleary's Restaurant Waterbury	Restaurant	25	New business has opened in the old Ground Round	Waterbury Republican- American 5/15/03
<b>Summer 2004</b>	<b>Foxwoods Casino Masantucket</b>	<b>Gaming</b>	<b>325</b>	<b>Expansion</b>	<b>New London Day 4/2/03</b>
2003	Mangrove Systems Wallingford	Networking devices	20-25	Company has been able to procure more funding	Waterbury Republican- American 4/16/03
Fall 2003	Big Lots Derby	Closeout retailer	20-40	National chain is moving into the former Service Merchandise	New Haven Register 4/16/03
Spring 2003	Travelers Life & Annuity Hartford	Insurance	80	Jobs are in the new office in CityPlace	Hartford Courant 4/9/03
July 2003	AutoZone, Inc. Waterbury	Auto parts retailer	12	Company will open its second Waterbury store on Main Street	Waterbury Republican- American 3/13/03

*Business and Employment Changes Announced in the News Media –July 2003*

<b>STARTUP/ EXPANSION DATE</b>	<b>COMPANY AND LOCATION</b>	<b>PRINCIPAL PRODUCT</b>	<b>WORKERS INVOLVED</b>	<b>REASON/ COMMENTS</b>	<b>SOURCE</b>
Summer 2003	DunkinDonuts/Baskin Robbins-Killingworth	Doughnuts-Ice Cream	12-15	New store will be built on Route 81	Middletown Press 3/5/03
Spring 2003	Harborside Bar & Grille Stratford	Restaurant	100	New restaurant will be overlooking the Housatonic River	Connecticut Post 3/13/03
2005	Pfizer, Inc. New Haven	Drug maker	50	Pfizer and Yale University will build a clinical research center	Hartford Courant 2/5/03
2003	Microsol, Inc. Oxford	Remote control products	15	New jobs will be created due to merger with overseas company	Waterbury Republican-American 2/13/03
Spring 2003	DeVivo Industries Waterbury	Trash containers	20-25	Company is moving from Newtown and will expand	Waterbury Republican-American 1/8/03
<b>2003</b>	<b>Electric Boat Groton</b>	<b>Submarine shipyard</b>	<b>400</b>	<b>Pace of orders from the Navy has picked up</b>	<b>Hartford Courant 12/6/02</b>
Summer 2003	Parksite Plunkett-Webster South Windsor	Distribution of home building products	12	Company is constructing a new, larger building	Manchester Journal Inquirer 11/1/01
October 5, 2002	Krispy Kreme Newington	Doughnuts	150	Company is opening its first store in Connecticut	New Haven Register 10/2/02
Fall 2002	Bank of Southern CT New Haven & Branford	Financial institution	12	Two new branches are opening	New Haven Register 9/11/02
Summer 2002	CRC Bank Wethersfield	Commercial bank	20	New bank has been formed	New Britain Herald 6/13/02
<b>August 2002</b>	<b>Big Y Foods, Inc. Waterford</b>	<b>Supermarket</b>	<b>200</b>	<b>New store is being built on Boston Post Road</b>	<b>New Haven Register 6/11/02</b>
Summer 2003	Dunkin' Donuts Cheshire	Bakery	30	New enterprise will bake products for Dunkin' Donuts	Waterbury Republican-American 5/2/02
Fall 2002	Best Western Berlin	Hotel	10	New hotel is being built on the Berlin Turnpike	New Britain Herald 12/11/01
<b>2002</b>	<b>Electric Boat Groton</b>	<b>Navy submarines</b>	<b>500</b>	<b>More repair and overhaul work to go along with ship building</b>	<b>Hartford Courant 12/6/01</b>
<b>2002</b>	<b>Raymour &amp; Flanigan Waterbury, Danbury, Norwalk, Waterford, Orange, Stratford</b>	<b>Furniture chain</b>	<b>240-350</b>	<b>Company will open new stores</b>	<b>Waterbury Republican-American 11/8/01</b>

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<b>STARTUP/ EXPANSION DATE</b>	<b>COMPANY AND LOCATION</b>	<b>PRINCIPAL PRODUCT</b>	<b>WORKERS INVOLVED</b>	<b>REASON/ COMMENTS</b>	<b>SOURCE</b>
Summer 2002	The Home Depot Bristol	Retail store	300	New store will be built on Route 6	Bristol Press 8/9/01
2002	UBS Warburg Stamford	Financial services	500	Expansion	Stamford Advocate 8/9/00

*Business and Employment Changes Announced in the News Media –July 2003*

<b>Layoffs and Staff Reductions</b>					
<b>LAYOFF/STAFF REDUCTION DATE</b>	<b>COMPANY AND LOCATION</b>	<b>PRINCIPAL PRODUCT</b>	<b>WORKERS INVOLVED</b>	<b>COMMENTS</b>	<b>SOURCE</b>
JUNE 2004	Lacey Manufacturing Bridgeport	Medical products	110	Product line will be produced by another company	Connecticut Post 7/11/03
SPRING 2004	Dana Engine Branford	Engine parts	355	Plant is being shut down	WVIT-NBC 30 7/10/03
MARCH 2004	Kendro Laboratories Newtown	Medical equipment	320	Production is being shifted to North Carolina	Connecticut Post 7/16/03
AUGUST 30, 2003	Madrigal Audio Lab Middletown	Audio and video products	100	Company is shutting down	Middletown Press 7/2/03
<b>JUNE 27, 2003</b>	<b>Adams Supermarkets New London &amp; New Britain</b>	<b>Supermarket</b>	<b>99</b>	<b>Stores are closing</b>	<b>Waterbury Republican-American 5/6/03</b>
JUNE 2003	The Hartford Hartford	Insurance	850	Layoffs will fund reserves against asbestos related claims	Waterbury Republican-American 5/13/03
SPRING 2003	Stanley Works New Britain	Tool maker	280	Company is trying to reduce costs	Hartford Courant 4/10/03
<b>APRIL 2003</b>	<b>A&amp;P Super Foodmart Norwich</b>	<b>Supermarket</b>	<b>48</b>	<b>Store is closing</b>	<b>New London Day 4/2/03</b>
APRIL 9,2003	The Voice News Winsted	Newspaper	17	Weekly paper will cease publication	Waterbury Republican-American 4/8/03
MARCH 5, 2003	Lego Enfield	Plastic building blocks	72	Global restructuring	WFSB-Channel 3
FEBRUARY 2003	American Savings Bank Rocky Hill, Glastonbury	Bank	150	Merger with Banknorth Group will eliminate jobs	Waterbury Republican-American 2/14/03
FEBRUARY 5, 2003	Circuit City Stores Orange, North Haven and Trumbull	Home electronics	24	Shrinking profit margins and weakened customer demand	New Haven Register 2/6/03
WINTER 2003	CIGNA Corp. Bloomfield	Health insurance	200-240	Effort to cut costs	Hartford Courant 1/8/03

*Business and Employment Changes Announced in the News Media –July 2003*

<b>LAYOFF/STAFF REDUCTION DATE</b>	<b>COMPANY AND LOCATION</b>	<b>PRINCIPAL PRODUCT</b>	<b>WORKERS INVOLVED</b>	<b>COMMENTS</b>	<b>SOURCE</b>
FEBRUARY 2003	R.R. Donnelly Logistics Orange	Distribution of books	77	Center is closing and work is being shifted to Pennsylvania	New Haven Register 1/8/03
JANUARY 9, 2003	Executive Greetings, Inc. New Hartford	Greeting cards	65	Slow business	Torrington Register-Citizen 1/10/03
2003	Aetna Hartford	Insurance	260	Company is cutting cost to restore profits	WTNH-Channel 8, 12/11/02
DECEMBER 2002	Sikorsky Aircraft Stratford	Helicopters	265	Downturn in the international helicopter market	Hartford Courant 12/4/02
<b>JANUARY 2003</b>	<b>Mystic Color Lab Stonington</b>	<b>Film processing</b>	<b>122</b>	<b>Plant is closing</b>	<b>New Haven Register 11/14/02</b>
DECEMBER 2002	Emisphere Technologies Farmington	Drug developer	32	Company is closing its research center	New Haven Register 11/7/02
NOVEMBER 2002	Pitney Bowes, Inc. Stamford	Mail meter devices	80	New equipment requires less labor to assemble	Hartford Courant 11/15/02
NOVEMBER 2002	CIGNA HealthCare Hartford	Health insurance	115	Cost cutting	Hartford Courant 11/15/02
NOVEMBER 2002	Priceline.com, Inc. Norwalk	Online travel vendor	65	Continuing slowdown in the travel industry	New Haven Register 11/6/02
NOVEMBER 2002	CuraGen Corp. New Haven	Biotechnology	128	Restructuring	Hartford Courant 11/8/02
DECEMBER 31, 2002	Bayer Corp. West Haven	Pharmaceutical	50	Company has withdrawn certain drugs from the marketplace	New Haven Register 10/2/02
FALL 2002	Computer Sciences Corp Hartford	Computer services	165	Cuts will occur among contract workers at United Technologies	Waterbury Republican-American 10/8/02
OCTOBER 2002	Neurogen Corp. Branford	Biotechnology	24	Cost reduction	New Haven Register 10/3/02
SEPTEMBER 30, 2002	Northeast Utilities Berlin	Energy	200	Deregulation and slow growth has led to the layoffs	Hartford Courant 9/5/02
SEPTEMBER 2, 2002	Consolidated Freightway Milford	Trucking terminal	88	Company has filed for bankruptcy	New Haven Register 9/3/02
<b>FALL 2002</b>	<b>Ames Statewide</b>	<b>Department stores</b>	<b>2,100</b>	<b>Rocky Hill-based retailer is going out of business</b>	<b>Hartford Courant 8/14/02</b>
SEPTEMBER 2002	Hesler, Inc. Shelton	Office automation	65	Lack of business	New Haven Register 8/6/02



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<b>LAYOFF/STAFF REDUCTION DATE</b>	<b>COMPANY AND LOCATION</b>	<b>PRINCIPAL PRODUCT</b>	<b>WORKERS INVOLVED</b>	<b>COMMENTS</b>	<b>SOURCE</b>
AUGUST 5, 2002	Genaissance New Haven	Pharmaceutical	29	Restructuring	New Haven Register 8/6/02
AUGUST 5, 2002	Bridgeport Machines Bridgeport	Milling machines	140	Company is planning to close in September	Waterbury Republican- American 8/6/02
AUGUST 1, 2002	Howmet Machining Winsted	Aerospace	18	Continuing slump in business	Waterbury Republican- American 8/2/02
DECEMBER 2002	Handy & Harman Fairfield	Precious metals processor	90	Plant is being shut down	Connecticut Post 6/12/02
2002-2003	MedSpan, Inc. Hartford	HMO	130	Company has been bought by Oxford Health Plans, Inc,	Hartford Courant 3/20/02
SUMMER 2002	Black & Decker Shelton	Consumer appliances	200	Operations are moving to Florida	Connecticut Post 1/15/02
<b>2002</b>	<b>United Technologies Statewide</b>	<b>Aircraft components</b>	<b>2,500</b>	<b>Drop in air travel since the terrorist attacks</b>	<b>Hartford Courant 10/17/01</b>
2002	Teleflex, Inc. Waterbury	Cable controls	340	Slowdown in the automotive industry will result in shutdown	New Haven Register 4/12/01

INA\* -- Information not available or not known

This publication is prepared by Joseph Slepki, Research Analyst, of the Connecticut Department of Labor's Office of Research, and is also available on our Web site, [www.ctdol.state.ct.us/lmi](http://www.ctdol.state.ct.us/lmi). If you have any questions regarding this publication, please call Joseph Slepki at (860) 263-6278.

July 22, 2003

## RETAIL SALES and HOUSING PERMITS

	Retail Sales	Housing Permits		
	2002	2002	2001	Change
<b>Connecticut</b>	<b>\$42,183,471,187</b>	<b>9,731</b>	<b>9,254</b>	<b>477</b>
<b>Eastern WIA</b>	<b>\$2,947,433,043</b>	<b>1,652</b>	<b>1,368</b>	<b>284</b>
<b><i>Towns</i></b>				
Ashford	\$5,130,432	28	21	7
Bozrah	\$7,078,605	9	14	-5
Brooklyn	\$28,239,215	53	45	8
Canterbury	\$7,115,083	35	24	11
Chaplin	\$1,193,071	16	14	2
Colchester	\$153,520,166	75	85	-10
Columbia	\$44,392,376	25	32	-7
Coventry	\$25,471,005	52	58	-6
Eastford	\$7,542,001	15	7	8
East Lyme	\$79,129,200	72	60	12
Franklin	\$9,354,989	11	5	6
Griswold	\$27,031,742	46	46	0
Groton	\$277,028,817	73	76	-3
Hampton	\$1,435,132	21	19	2
Killingly	\$86,690,127	84	60	24
Lebanon	\$6,290,150	35	38	-3
Ledyard	\$42,764,077	53	49	4
Lisbon	\$41,600,498	19	19	0
Lyme	\$10,583,660	21	11	10
Mansfield	\$69,028,605	46	43	3
Montville	\$79,079,979	85	55	30
New London	\$372,041,708	8	1	7
North Stonington	\$15,374,770	32	27	5
Norwich	\$492,588,716	148	31	117
Old Lyme	\$35,153,178	41	33	8
Plainfield	\$92,488,917	63	49	14
Pomfret	\$21,739,577	29	21	8
Preston	\$48,455,882	21	18	3
Putnam	\$89,607,984	12	16	-4
Salem	\$7,623,593	34	17	17
Scotland	\$855,636	16	7	9
Sprague	\$1,955,495	11	6	5
Sterling	\$2,071,180	28	18	10
Stonington	\$144,448,017	83	64	19
Thompson	\$8,810,928	40	47	-7
Union	\$7,890,675	6	5	1
Voluntown	\$5,719,653	11	12	-1
Waterford	\$387,657,813	68	96	-28
Willington	\$12,513,028	25	27	-2
Windham	\$147,209,062	29	26	3
Woodstock	\$43,528,301	73	66	7

Sources: Connecticut Department of Economic and Community Development  
Connecticut Department of Revenue Services

## 2003 POVERTY INCOME GUIDELINES

FAMILY SIZE	POVERTY INCOME LEVEL
1	\$ 8,980
2	\$ 12,120
3	\$ 15,260
4	\$ 18,400
5	\$ 21,540
6	\$ 24,680
7	\$ 27,820
8	\$ 30,960

NOTE: For the poverty income level for families of more than eight members, add \$3,140 for each additional member.

Source: United States Department of Health and Human Services

## 2003 LOWER LIVING STANDARD INCOME LEVELS 70% LLSIL \*

	FAMILY SIZE					
	1	2	3	4	5	6
<b>METRO</b>	\$ 8,980	\$ 13,120	\$ 18,010	\$ 22,230	\$ 26,240	\$ 30,680
<b>NONMETRO</b>	\$ 8,980	\$ 12,750	\$ 17,510	\$ 21,610	\$ 25,500	\$ 29,830

Where family size is over six, for each additional person add: Metro, \$4,440; Nonmetro \$4,330.

\* Where the poverty income level is higher than the 70% LLSIL, the table shows the poverty income level.

NOTE: Effective May 30, 2003

Source: United States Department of Labor

**FOOD STAMPS, TEMPORARY FAMILY ASSISTANCE, STATE SUPPLEMENT and MEDICAID  
State Fiscal Year 2002**

	Food Stamps		Temporary Family Assistance				State Supplement				Total Medicaid (TFA & S.Supp & Medicaid only, excl. QMB/SLMB)**	
	Cases	Recip	Regular		UP*		Aged	Blind	Disab.	Total	Cases	Recip.
			Cases	Recip	Cases	Recip						
<b>Connecticut</b>	<b>80,967</b>	<b>157,028</b>	<b>22,626</b>	<b>50,984</b>	<b>1,313</b>	<b>5,022</b>	<b>6,102</b>	<b>128</b>	<b>14,923</b>	<b>21,154</b>	<b>209,211</b>	<b>355,498</b>
<b>Eastern WIA</b>	<b>7,738</b>	<b>14,900</b>	<b>1,984</b>	<b>4,321</b>	<b>149</b>	<b>591</b>	<b>500</b>	<b>16</b>	<b>1,796</b>	<b>2,332</b>	<b>23,496</b>	<b>40,677</b>
Ashford	37	75	13	26	0	0	12	0	10	22	169	312
Bozrah	40	62	8	17	0	0	16	0	18	35	100	147
Brooklyn	43	88	10	22	0	2	13	2	32	48	299	466
Canterbury	43	66	13	19	1	5	1	0	10	11	190	339
Chaplin	15	35	6	10	1	4	0	0	1	1	65	126
Colchester	119	216	27	58	1	7	11	0	29	41	577	978
Columbia	18	26	4	7	0	0	3	1	23	29	119	189
Coventry	80	139	21	37	0	2	1	1	27	29	340	621
Eastford	12	23	2	3	0	0	0	0	3	3	37	75
East Lyme	99	162	22	46	2	10	10	0	32	43	451	730
Franklin	7	7	1	2	0	0	0	0	5	5	45	69
Griswold	191	329	38	70	4	14	10	1	41	52	547	930
Groton	586	1,163	192	407	9	29	61	2	114	178	1,837	3,125
Hampton	15	34	4	11	0	1	0	0	6	6	78	176
Killingly	593	1,148	154	325	11	42	26	0	116	142	1,672	2,908
Lebanon	99	148	6	13	0	2	6	2	16	26	199	398
Ledyard	76	146	20	38	1	5	8	0	35	44	372	668
Lisbon	27	55	9	16	0	0	2	0	6	8	112	200
Lyme	5	6	0	0	0	0	0	0	6	6	28	54
Mansfield	120	207	24	48	0	0	3	0	24	28	443	769
Montville	149	268	49	87	2	7	13	1	92	106	808	1,321
New London	1,400	2,840	397	955	30	116	72	1	266	340	3,218	5,770
North Stonington	23	52	11	27	0	3	0	1	9	10	132	258
Norwich	1,399	2,632	308	705	29	113	100	1	349	451	3,524	6,061

**FOOD STAMPS, TEMPORARY FAMILY ASSISTANCE, STATE SUPPLEMENT and MEDICAID  
State Fiscal Year 2002**

	Food Stamps		Temporary Family Assistance				State Supplement				Total Medicaid (TFA & S.Supp & Medicaid only, excl. QMB/SLMB)**	
	Cases	Recip	Regular		UP*		Aged	Blind	Disab.	Total	Cases	Recip.
			Cases	Recip	Cases	Recip						
<b>Connecticut</b>	<b>80,967</b>	<b>157,028</b>	<b>22,626</b>	<b>50,984</b>	<b>1,313</b>	<b>5,022</b>	<b>6,102</b>	<b>128</b>	<b>14,923</b>	<b>21,154</b>	<b>209,211</b>	<b>355,498</b>
<b>Eastern WIA</b>	<b>7,738</b>	<b>14,900</b>	<b>1,984</b>	<b>4,321</b>	<b>149</b>	<b>591</b>	<b>500</b>	<b>16</b>	<b>1,796</b>	<b>2,332</b>	<b>23,496</b>	<b>40,677</b>
Old Lyme	22	33	5	13	0	1	1	1	16	19	120	196
Plainfield	288	599	86	188	6	26	9	0	77	88	1,078	1,911
Pomfret	24	42	2	4	0	1	9	0	11	20	108	192
Preston	32	47	8	16	0	0	1	0	14	15	115	193
Putnam	281	553	65	133	7	30	28	0	50	79	862	1,455
Salem	13	25	4	7	1	3	1	0	6	7	81	135
Scotland	4	6	1	2	0	0	0	0	1	1	34	59
Sprague	46	93	17	30	0	4	5	0	17	22	177	302
Sterling	33	60	11	16	0	2	1	0	9	10	130	236
Stonington	212	379	50	110	3	12	9	0	78	87	880	1,415
Thompson	101	203	23	47	2	10	6	1	20	27	333	625
Union	2	6	0	1	0	0	1	0	0	1	7	18
Voluntown	34	51	7	13	0	0	3	0	9	12	109	190
Waterford	117	181	27	49	1	5	14	1	45	61	826	1,129
Willington	26	42	10	19	0	0	11	0	25	37	136	233
Windham	1,277	2,602	320	711	38	134	33	0	144	178	2,982	5,371
Woodstock	30	51	9	13	0	1	0	0	4	4	156	327

\* Two parent household where the primary wage earner is unemployed.

\*\* Qualified Medicare Beneficiaries (QMB) and Specified Low-Income Medicare Beneficiary (SLMB) are excluded from the total due to extensive overlap with other Medicaid groups.

Figures may not add due to rounding.

Source: Connecticut Department of Social Services

## STATE-ADMINISTERED GENERAL ASSISTANCE (SAGA)

State Fiscal Year 2002

	STATE-ADMINISTERED GENERAL ASSISTANCE			
	CASH		MEDICAL	
	CASES	RECIP.	CASES	RECIP.
<b>Connecticut</b>	4,232	4,326	22,355	22,364
<b>Eastern WIA</b>	324	331	1,731	1,733
<b>Towns</b>				
Ashford	1	1	7	7
Bozrah	0	0	25	25
Brooklyn	1	1	11	11
Canterbury	4	4	10	10
Chaplin	0	0	7	7
Colchester	11	11	31	31
Columbia	1	1	8	8
Coventry	4	4	33	33
Eastford	0	0	3	3
East Lyme	7	7	30	30
Franklin	1	1	2	2
Griswold	17	17	40	40
Groton	20	20	85	85
Hampton	0	0	2	2
Killingly	25	26	109	109
Lebanon	2	2	93	93
Ledyard	7	7	29	29
Lisbon	2	2	9	9
Lyme	1	1	4	4
Mansfield	6	6	42	42
Montville	8	8	37	37
New London	62	64	312	312
North Stonington	1	1	8	8
Norwich	34	34	169	170
Old Lyme	1	1	8	8
Plainfield	9	10	46	46
Pomfret	1	1	5	5
Preston	5	5	8	8
Putnam	13	13	55	55
Salem	0	0	1	1
Scotland	0	0	1	1
Sprague	1	1	11	11

## STATE-ADMINISTERED GENERAL ASSISTANCE (SAGA)

State Fiscal Year 2002

	STATE-ADMINISTERED GENERAL ASSISTANCE			
	CASH		MEDICAL	
	CASES	RECIP.	CASES	RECIP.
<b><i>Connecticut</i></b>	4,232	4,326	22,355	22,364
<b>Eastern WIA</b>	324	331	1,731	1,733
<b><i>Towns</i></b>				
Sterling	1	1	7	7
Stonington	13	15	56	56
Thompson	5	5	15	15
Union	0	0	0	0
Voluntown	1	1	8	8
Waterford	10	10	33	33
Willington	0	0	9	9
Windham	48	49	360	361
Woodstock	1	1	2	2

Source: Connecticut Department of Social Services

## MENTAL RETARDATION CLIENTS and PROBATIONERS

	Active Mental Retardation Clients <sup>1</sup>			Probationers by Residence <sup>2</sup>		
	June 2003	June 2002	Change	May 2003	May 2002	Change
<b>Connecticut</b>	<b>14,667</b>	<b>14,580</b>	<b>87</b>	<b>55,230</b>	<b>55,889</b>	<b>-659</b>
<b>Eastern WIA</b>	<b>2,251</b>	<b>2,262</b>	<b>-11</b>	<b>6,066</b>	<b>6,049</b>	<b>17</b>
<b>Towns</b>						
Ashford	17	16	1	49	37	12
Bozrah	12	13	-1	22	34	-12
Brooklyn	68	60	8	68	67	1
Canterbury	30	26	4	47	50	-3
Chaplin	2	1	1	26	19	7
Colchester	61	59	2	150	137	13
Columbia	49	47	2	32	35	-3
Coventry	47	48	-1	113	121	-8
Eastford	7	6	1	8	9	-1
East Lyme	96	92	4	177	162	15
Franklin	19	17	2	16	9	7
Griswold	35	36	-1	139	155	-16
Groton	210	218	-8	593	621	-28
Hampton	7	7	0	15	18	-3
Killingly	182	181	1	330	374	-44
Lebanon	42	40	2	81	67	14
Ledyard	66	69	-3	139	150	-11
Lisbon	14	11	3	46	39	7
Lyme	8	8	0	15	12	3
Mansfield	54	49	5	112	132	-20
Montville	117	117	0	256	262	-6
New London	148	164	-16	811	813	-2
North Stonington	24	24	0	44	49	-5
Norwich	266	272	-6	914	878	36
Old Lyme	22	23	-1	52	51	1
Plainfield	86	88	-2	241	210	31
Pomfret	23	20	3	26	22	4
Preston	19	21	-2	47	51	-4
Putnam	76	78	-2	140	145	-5
Salem	23	21	2	29	35	-6
Scotland	7	6	1	6	8	-2
Sprague	14	15	-1	43	35	8
Sterling	8	9	-1	38	39	-1
Stonington	36	36	0	147	149	-2
Thompson	32	30	2	72	69	3
Union	1	1	0	*	*	*
Voluntown	4	5	-1	40	51	-11
Waterford	130	131	-1	160	162	-2
Willington	11	10	1	63	48	15
Windham	154	163	-9	726	688	38
Woodstock	24	24	0	33	36	-3

\*Data suppressed for towns with fewer than five probationers.

1. Source: Connecticut Department of Mental Retardation, Active Clients as of June.  
Note: Statewide total includes 121 out-of-state clients in June 2003, and 117 in June 2002.
2. Source: Connecticut Judicial Department, Office of Adult Probation, Clients as of May.



## ALCOHOL and DRUG ABUSERS

Alcohol and Drug Abusers Served		
	SFY 2003 <sup>1</sup>	SFY 2001 <sup>2</sup>
<b>Connecticut</b>	<b>36,154</b>	<b>38,060</b>
<b>Eastern WIA</b>	<b>4,688</b>	<b>5,101</b>
<b>Towns</b>		
Ashford	33	41
Bozrah	99	92
Brooklyn	44	55
Canterbury	31	48
Chaplin	20	17
Colchester	79	75
Columbia	32	41
Coventry	105	101
Eastford	14	16
East Lyme	79	89
Franklin	13	11
Griswold*	103	64
Groton	192	310
Hampton	16	18
Killingly	642	448
Lebanon	119	61
Ledyard	50	75
Lisbon*	3	--
Lyme**	1	2
Mansfield	78	98
Montville	102	103
New London	613	754
North Stonington	33	33
Norwich	684	628
Old Lyme**	50	41
Plainfield	181	215
Pomfret	26	33
Preston	21	25
Putnam	125	148
Salem	7	13
Scotland	9	6
Sprague	24	10
Sterling	32	35
Stonington	108	160
Thompson	48	62
Union***	1	--
Voluntown	17	22
Waterford	104	146
Willington	40	46
Windham	675	919
Woodstock	35	40

Sources: Connecticut Department of Mental Health and Addiction Services, <sup>1</sup>Substance Abuse Treatment Information System, September 2003 and <sup>2</sup>Clients by Place of Residence  
 Numbers are compiled based on client's zip code.

\*Griswold and Lisbon share a common zip code; client count included in Griswold in SFY 2001.

\*\*Lyme and Old Lyme share a common zip code; client count included in Old Lyme in SFY 2001.

\*\*\*Stafford and Union share a common zip code; client count included in Stafford in SFY 2001.

TOTAL ANNUAL DROPOUT RATE FOR GRADES 9 - 12  
2001 - 2002

	Number of Dropouts	Total Enrollment	Dropout Rate
<b>Connecticut</b>	<b>3,891</b>	<b>158,996</b>	<b>2.4%</b>
<b>Eastern WIA</b>	<b>607</b>	<b>18,253</b>	<b>3.3%</b>
<b>Towns</b>			
Colchester	9	768	1.2%
Coventry	24	552	4.3%
East Lyme	13	1,117	1.2%
Griswold	19	668	2.8%
Groton	9	1,351	0.7%
Killingly	56	989	5.7%
Lebanon	7	567	1.2%
Ledyard	27	1,047	2.6%
Montville	16	807	2.0%
New London	93	695	13.4%
North Stonington	4	284	1.4%
Norwich	52	121	43.0%
Plainfield	45	754	6.0%
Putnam	16	435	3.7%
Stonington	13	690	1.9%
Thompson	10	370	2.7%
Waterford	8	872	0.9%
Windham	50	1,003	5.0%
Regional School District 11 <sup>a</sup>	12	222	5.4%
Regional School District 18 <sup>b</sup>	5	441	1.1%
Regional School District 19 <sup>c</sup>	16	1,190	1.3%
Norwich Free Academy	92	2,298	4.0%
Woodstock Academy	11	1,012	1.1%

<sup>a</sup>Regional School District 11 serves the towns of Chaplin, Hampton, Scotland

<sup>b</sup>Regional School District 18 serves the towns of Lyme, Old Lyme

<sup>c</sup>Regional School District 19 serves the towns of Ashford, Mansfield, Willington

Source: Connecticut Department of Education, Bureau of Evaluation and Student Assessment

**Births to Teenage Mothers  
by Age and Place of Residence - 2000\***

	<15YRS	15YRS	16YRS	17YRS	18YRS	19YRS	TOTAL
<b>Connecticut</b>	<b>66</b>	<b>139</b>	<b>340</b>	<b>599</b>	<b>1,015</b>	<b>1,191</b>	<b>3,350</b>
<b>Eastern WIA</b>	<b>3</b>	<b>13</b>	<b>18</b>	<b>71</b>	<b>130</b>	<b>177</b>	<b>412</b>
<b>Towns</b>							
Ashford	0	1	0	0	2	1	4
Bozrah	0	0	0	0	0	2	2
Brooklyn	0	0	1	0	5	1	7
Canterbury	0	1	0	1	2	0	4
Colchester	0	0	0	2	2	3	7
Coventry	0	0	0	1	0	7	8
East Lyme	0	0	0	0	2	2	4
Franklin	0	0	0	2	0	1	3
Griswold	0	0	0	4	2	4	10
Groton	0	0	1	7	22	36	66
Hampton	0	0	0	0	1	0	1
Killingly	0	0	1	4	12	10	27
Lebanon	0	0	0	1	1	1	3
Ledyard	0	0	1	3	1	4	9
Lisbon	0	0	0	1	0	0	1
Mansfield	0	0	0	1	0	4	5
Montville	0	0	0	2	3	4	9
New London	1	2	2	9	13	17	44
North Stonington	0	0	0	1	1	0	2
Norwich	1	2	4	12	16	24	59
Plainfield	0	2	0	2	5	5	14
Pomfret	0	0	0	0	1	1	2
Preston	0	0	0	0	0	2	2
Putnam	0	0	1	1	2	5	9
Salem	0	0	1	0	0	0	1
Sprague	0	0	0	2	3	0	5
Sterling	0	0	0	0	0	1	1
Stonington	0	0	1	1	6	3	11
Thompson	0	2	0	0	4	2	8
Waterford	0	0	0	0	3	8	11
Willington	0	0	0	0	0	2	2
Windham	1	3	5	13	20	24	66
Woodstock	0	0	0	1	1	3	5

\*Provisional data

Source: Connecticut Department of Public Health, Office of Policy, Planning, and Evaluation

**ESTIMATED NUMBER OF DISLOCATED WORKERS  
BY SEX, RACE/ETHNIC GROUP**

**March 2003**

	TOTAL	SEX		RACE/ETHNIC			
		MALE	FEMALE	WHITE	BLACK	HISPANIC	OTHER
<b>Connecticut*</b>	<b>53,127</b>	<b>32,302</b>	<b>20,825</b>	<b>33,125</b>	<b>6,215</b>	<b>5,387</b>	<b>8,390</b>
<b>Eastern WIA</b>	<b>5,133</b>	<b>3,220</b>	<b>1,913</b>	<b>3,920</b>	<b>250</b>	<b>227</b>	<b>733</b>
<b>Towns</b>							
Ashford	55	36	19	49	0	0	6
Bozrah	34	21	13	32	0	0	2
Brooklyn	72	43	29	59	1	0	12
Canterbury	82	57	25	72	0	1	9
Chaplin	38	26	12	23	0	0	15
Colchester	193	124	69	174	1	2	16
Columbia	53	37	16	44	1	1	7
Coventry	165	110	55	137	3	2	23
Eastford	17	13	4	17	0	0	0
East Lyme	160	98	62	138	1	2	19
Franklin	34	22	12	28	0	0	5
Griswold	174	117	57	143	3	0	28
Groton	440	264	176	339	46	14	41
Hampton	24	14	10	18	1	0	5
Killingly	304	209	95	241	5	5	53
Lebanon	81	56	25	70	0	0	11
Ledyard	144	90	54	124	6	1	13
Lisbon	56	30	26	50	0	0	6
Lyme	20	12	8	19	0	0	1
Mansfield	91	58	33	62	1	2	26
Montville	221	149	72	184	8	3	26
New London	366	195	171	168	73	69	56
North Stonington	55	31	24	41	1	0	13
Norwich	534	308	226	379	62	33	58
Old Lyme	56	29	27	52	0	0	4
Plainfield	251	161	90	214	1	4	32
Pomfret	40	18	22	32	0	0	8
Preston	61	40	21	55	1	2	3
Putnam	111	65	46	86	3	3	19
Salem	44	27	17	39	0	0	5
Scotland	17	11	6	13	1	0	3
Sprague	55	32	23	48	0	2	5
Sterling	51	41	10	40	0	0	11
Stonington	182	107	75	137	1	2	42
Thompson	66	40	26	56	1	1	8
Union	7	4	3	6	0	0	1
Voluntown	41	29	12	35	0	0	6
Waterford	231	150	81	191	5	5	30
Willington	73	52	21	57	1	0	15
Windham	372	253	119	191	21	73	87
Woodstock	62	41	21	57	2	0	3

\* Includes out of state residents filing in Connecticut

Source: Connecticut Department of Labor, Unemployment Insurance Claims and Wage Record Files

**ESTIMATED DISLOCATED WORKERS BY UI\* STATUS**  
**March 2003**

	TOTAL DISLOCATED WORKERS	CURRENT REG CLAIMS 15 PLUS WEEKS	UI EXHAUSTED BENEFITS	UI CLAIMANTS AGE 45+ 4-14 WEEKS	PERMANENT LAYOFFS AGE UNDER 45
<b>Connecticut**</b>	<b>53,127</b>	<b>29,387</b>	<b>6,208</b>	<b>15,630</b>	<b>1,902</b>
<b>Eastern WIA</b>	<b>5,133</b>	<b>2,919</b>	<b>561</b>	<b>1,527</b>	<b>126</b>
<b>Towns</b>					
Ashford	55	35	3	15	2
Bozrah	34	18	7	9	0
Brooklyn	72	35	10	26	1
Canterbury	82	43	11	24	4
Chaplin	38	19	7	12	0
Colchester	193	103	27	56	7
Columbia	53	27	2	22	2
Coventry	165	87	14	58	6
Eastford	17	11	1	3	2
East Lyme	160	82	20	54	4
Franklin	34	19	5	9	1
Griswold	174	95	23	48	8
Groton	440	251	42	138	9
Hampton	24	16	2	6	0
Killingly	304	187	36	80	1
Lebanon	81	36	16	28	1
Ledyard	144	81	18	44	1
Lisbon	56	19	8	28	1
Lyme	20	13	3	4	0
Mansfield	91	48	9	34	0
Montville	221	127	28	63	3
New London	366	228	35	98	5
North Stonington	55	33	2	17	3
Norwich	534	341	47	132	14
Old Lyme	56	27	8	20	1
Plainfield	251	158	27	58	8
Pomfret	40	16	4	19	1
Preston	61	34	5	20	2
Putnam	111	69	12	28	2
Salem	44	20	7	17	0
Scotland	17	7	1	9	0
Sprague	55	28	7	17	3
Sterling	51	29	5	15	2
Stonington	182	103	14	48	17
Thompson	66	45	6	14	1
Union	7	3	1	2	1
Voluntown	41	22	7	11	1
Waterford	231	132	26	67	6
Willington	73	39	8	26	0
Windham	372	201	38	128	5
Woodstock	62	32	9	20	1

\* Unemployment Insurance

\*\* Includes out of state residents filing in Connecticut

Source: Connecticut Department of Labor, Unemployment Insurance Claims and Wage Record Files

**Characteristics of Active *Connecticut WORKS* Applicants**  
**As of June 30, 2003**

Area	Total	Male	Female	----- Age -----						Veterans
				<18	18-24	25-34	35-44	45-54	55+	
Statewide	85,928	50,137	35,783	493	11,764	20,430	23,528	17,617	12,073	7,275
Eastern WIA	10,760	6,187	4,571	73	1,745	2,536	2,996	2,221	1,185	1,219
North Central WIA	27,659	16,711	10,947	172	3,758	6,614	7,625	5,705	3,781	2,225
Northwest WIA	14,052	8,265	5,784	98	1,809	3,158	3,739	3,056	2,187	1,249
South Central WIA	18,029	10,423	7,605	95	2,510	4,421	4,942	3,571	2,486	1,413
Southwest WIA	15,428	8,551	6,876	55	1,942	3,701	4,226	3,064	2,434	1,169

Area	Total	----- Minority Group -----			----- Highest School Grade -----				Handi-capped
		Total	Black	Hispanic	0-7	8-11	12	Over 12	
Statewide	85,928	25,844	12,603	11,048	19,535	13,361	43,063	9,969	522
Eastern WIA	10,760	1,823	783	770	2,231	1,611	5,616	1,302	90
North Central WIA	27,659	9,225	4,359	4,072	6,099	3,968	14,898	2,694	115
Northwest WIA	14,052	3,094	1,258	1,484	3,249	2,293	6,691	1,819	149
South Central WIA	18,029	5,487	3,089	2,015	4,036	2,622	9,152	2,219	90
Southwest WIA	15,428	6,215	3,114	2,707	3,920	2,867	6,706	1,935	78

Source: Connecticut Department of Labor, Office of Research

**Characteristics as Percentage of Total Active *Connecticut WORKS* Applicants**  
***As of June 30, 2003***

Area	Total	Male	Female	----- Age -----						Veterans
				<18	18-24	25-34	35-44	45-54	55+	
Statewide	100%	58.3%	41.6%	0.6%	13.7%	23.8%	27.4%	20.5%	14.1%	8.5%
Eastern WIA	100%	57.5%	42.5%	0.7%	16.2%	23.6%	27.8%	20.6%	11.0%	11.3%
North Central WIA	100%	60.4%	39.6%	0.6%	13.6%	23.9%	27.6%	20.6%	13.7%	8.0%
Northwest WIA	100%	58.8%	41.2%	0.7%	12.9%	22.5%	26.6%	21.7%	15.6%	8.9%
South Central WIA	100%	57.8%	42.2%	0.5%	13.9%	24.5%	27.4%	19.8%	13.8%	7.8%
Southwest WIA	100%	55.4%	44.6%	0.4%	12.6%	24.0%	27.4%	19.9%	15.8%	7.6%

Area	Total	----- Minority Group -----			----- Highest School Grade -----				Handi-capped
		Total	Black	Hispanic	0-7	8-11	12	Over 12	
Statewide	100.0%	30.1%	14.7%	12.9%	22.7%	15.5%	50.1%	11.6%	0.6%
Eastern WIA	100.0%	16.9%	7.3%	7.2%	20.7%	15.0%	52.2%	12.1%	0.8%
North Central WIA	100.0%	33.4%	15.8%	14.7%	22.1%	14.3%	53.9%	9.7%	0.4%
Northwest WIA	100.0%	22.0%	9.0%	10.6%	23.1%	16.3%	47.6%	12.9%	1.1%
South Central WIA	100.0%	30.4%	17.1%	11.2%	22.4%	14.5%	50.8%	12.3%	0.5%
Southwest WIA	100.0%	40.3%	20.2%	17.5%	25.4%	18.6%	43.5%	12.5%	0.5%

Source: Connecticut Department of Labor, Office of Research

Connecticut - Statewide

**WORKSITES by SIZE CLASS**

**December 2002**

Size Class (No. of Employees)	Worksites*		Employment*	
	Number	Percent of total	Number	Percent of total
0 - 4	62,228	59.7%	101,660	7.2%
5 - 9	17,920	17.2%	118,503	8.4%
10 - 19	11,550	11.1%	155,049	11.0%
20 - 49	7,714	7.4%	233,556	16.5%
50 - 99	2,619	2.5%	179,874	12.7%
100 - 249	1,623	1.6%	247,881	17.5%
250 - 499	363	0.3%	121,778	8.6%
500 - 999	129	0.1%	84,094	5.9%
1,000 & over	75	0.1%	171,530	12.1%
<b>TOTAL</b>	<b>104,221</b>	<b>100.0%</b>	<b>1,413,925</b>	<b>100.0%</b>

\* Excludes government.

Size Class is determined by the number of employees at a worksite.

NOTE: The sum of the areas is less than the statewide total because some firms report only statewide employment and are, therefore, not included in the area data.

Source: Connecticut Department of Labor, Office of Research



## Connecticut Employment and Wages by Industry - 2002 Annual Average

Industry	Worksites	Annual Average Employment	Total Wages	Average Annual Wage	Average Weekly Wage
<b>Total, All Industries</b>	<b>108,021</b>	<b>1,648,986</b>	<b>\$77,254,032,922</b>	<b>\$46,849</b>	<b>\$901</b>
<b>Goods Producing Industries</b>	<b>16,697</b>	<b>280,770</b>	<b>\$15,096,779,741</b>	<b>\$53,769</b>	<b>\$1,034</b>
<b>Construction, Nat. Res. &amp; Mining</b>	<b>11,032</b>	<b>69,205</b>	<b>\$3,227,051,636</b>	<b>\$46,630</b>	<b>\$897</b>
<b>Manufacturing</b>	<b>5,665</b>	<b>211,565</b>	<b>\$11,869,728,105</b>	<b>\$56,104</b>	<b>\$1,079</b>
<b>Durable Goods</b>	<b>4,078</b>	<b>156,693</b>	<b>\$8,548,542,737</b>	<b>\$54,556</b>	<b>\$1,049</b>
Fabricated Metal	1,433	35,018	\$1,566,301,280	\$44,729	\$860
Machinery	672	20,290	\$1,199,695,046	\$59,129	\$1,137
Computer and Electronic Product	416	18,051	\$986,465,955	\$54,649	\$1,051
Electrical Equipment	187	11,522	\$731,256,063	\$63,468	\$1,221
Transportation Equipment	250	45,312	\$2,871,441,241	\$63,370	\$1,219
<b>Non-Durable Goods</b>	<b>1,587</b>	<b>54,872</b>	<b>\$3,321,185,368</b>	<b>\$60,526</b>	<b>\$1,164</b>
Printing and Related	547	8,838	\$399,704,134	\$45,224	\$870
Chemical	197	18,816	\$1,675,155,658	\$89,027	\$1,712
Plastics and Rubber Products	244	8,225	\$347,125,577	\$42,206	\$812
<b>Service Providing Industries</b>	<b>91,324</b>	<b>1,368,216</b>	<b>\$62,157,253,181</b>	<b>\$45,429</b>	<b>\$874</b>
<b>Trade, Transportation, and Utilities</b>	<b>24,736</b>	<b>308,025</b>	<b>\$11,583,587,761</b>	<b>\$37,606</b>	<b>\$723</b>
Wholesale Trade	9,404	66,039	\$4,264,286,446	\$64,572	\$1,242
Retail Trade	13,320	194,971	\$5,287,207,231	\$27,118	\$522
Motor Vehicle and Parts Dealers	1,313	22,375	\$997,820,737	\$44,596	\$858
Building Material	987	15,972	\$501,490,377	\$31,398	\$604
Food and Beverage Stores	2,206	45,961	\$997,890,279	\$21,712	\$418
General Merchandise Stores	359	24,264	\$446,562,039	\$18,404	\$354
Transportation, Warehousing, & Utilities	2012	47,014	\$2,032,094,084	\$43,223	\$831
<b>Information</b>	<b>1,826</b>	<b>41,154</b>	<b>\$2,311,114,290</b>	<b>\$56,158</b>	<b>\$1,080</b>
Telecommunications	394	14,920	\$920,997,688	\$61,730	\$1,187
<b>Financial Activities</b>	<b>9,784</b>	<b>143,005</b>	<b>\$12,902,420,971</b>	<b>\$90,223</b>	<b>\$1,735</b>
Finance and Insurance	6,385	122,393	\$12,019,815,625	\$98,206	\$1,889
Credit Intermediation	2,234	31,991	\$2,274,840,258	\$71,109	\$1,367
Securities and Commodity Contracts	1,771	17,329	\$4,199,243,688	\$242,330	\$4,660
Insurance Carriers	2,261	67,848	\$5,028,727,670	\$74,117	\$1,425
Real Estate and Rental and Leasing	3,399	20,612	\$882,605,346	\$42,820	\$823

## Connecticut Employment and Wages by Industry - 2002 Annual Average

Industry	Worksites	Annual Average Employment	Total Wages	Average Annual Wage	Average Weekly Wage
<b>Professional and Business Services</b>	<b>19,832</b>	<b>201,752</b>	<b>\$11,415,658,806</b>	<b>\$56,583</b>	<b>\$1,088</b>
Professional, Scientific	12,876	91,337	\$6,368,359,112	\$69,724	\$1,341
Management of Companies	576	27,368	\$2,608,501,475	\$95,311	\$1,833
Administrative and Support	6,380	83,047	\$2,438,798,219	\$29,367	\$565
<b>Educational and Health Services</b>	<b>10,236</b>	<b>255,397</b>	<b>\$9,845,947,753</b>	<b>\$38,552</b>	<b>\$741</b>
Educational Services	1,195	42,612	\$1,792,287,248	\$42,061	\$809
Health Care and Social Assistance	9,041	212,785	\$8,053,660,505	\$37,849	\$728
Hospitals	58	54,052	\$2,394,151,631	\$44,293	\$852
Nursing & Residential Care Facilities	1,093	56,050	\$1,631,882,642	\$29,115	\$560
Social Assistance	1,887	32,642	\$676,693,028	\$20,730	\$399
<b>Leisure and Hospitality</b>	<b>8,328</b>	<b>122,917</b>	<b>\$2,121,875,209</b>	<b>\$17,263</b>	<b>\$332</b>
Arts, Entertainment, and Recreation	1,674	23,588	\$547,365,112	\$23,205	\$446
Accommodation and Food Services	6,654	99,329	\$1,574,510,098	\$15,851	\$305
Food Serv., Restaurants, Drinking Pls.	6,233	87,911	\$1,326,213,923	\$15,086	\$290
<b>Other Services</b>	<b>12,591</b>	<b>55,855</b>	<b>\$1,470,397,291</b>	<b>\$26,325</b>	<b>\$506</b>
<b>Government</b>	<b>3,658</b>	<b>239,618</b>	<b>\$10,469,656,988</b>	<b>\$43,693</b>	<b>\$840</b>
Federal	589	21,247	\$1,047,185,662	\$49,287	\$948
State	801	64,068	\$3,202,460,726	\$49,986	\$961
Local**	2,268	154,303	\$6,220,010,600	\$40,310	\$775
<b>Unclassified</b>	<b>333</b>	<b>493</b>	<b>\$36,594,110</b>	<b>\$74,303</b>	<b>\$1,429</b>

\* Disclosure provisions of Connecticut's Unemployment Insurance Law prohibit the release of figures which tend to reveal data reported by individual firms.

\*\*Includes Indian tribal government employment.

Note: Totals may not add up due to rounding.

## Connecticut Employment and Wages by Industry - 2001 Annual Average

Industry	Worksites	Annual Average Employment	Total Wages	Average Annual Wage	Average Weekly Wage
<b>Total, All Industries</b>	<b>107,576</b>	<b>1,665,699</b>	<b>\$78,271,494,564</b>	<b>\$46,990</b>	<b>\$904</b>
<b>Goods Producing Industries</b>	<b>16,629</b>	<b>298,000</b>	<b>\$15,938,954,888</b>	<b>\$53,486</b>	<b>\$1,029</b>
<b>Construction, Nat. Res. &amp; Mining</b>	<b>10,851</b>	<b>71,452</b>	<b>\$3,314,751,424</b>	<b>\$46,391</b>	<b>\$892</b>
<b>Manufacturing</b>	<b>5,778</b>	<b>226,548</b>	<b>\$12,624,203,464</b>	<b>\$55,724</b>	<b>\$1,072</b>
<b>Durable Goods</b>	<b>4,177</b>	<b>168,556</b>	<b>\$9,057,562,529</b>	<b>\$53,736</b>	<b>\$1,033</b>
Fabricated Metal	1,469	37,941	\$1,662,008,796	\$43,805	\$842
Machinery	689	22,566	\$1,293,392,613	\$57,316	\$1,102
Computer and Electronic Product	431	20,893	\$1,166,763,794	\$55,845	\$1,074
Electrical Equipment	199	12,786	\$818,129,118	\$63,986	\$1,230
Transportation Equipment	259	46,906	\$2,859,500,897	\$60,963	\$1,172
<b>Non-Durable Goods</b>	<b>1,601</b>	<b>57,992</b>	<b>\$3,566,640,935</b>	<b>\$61,502</b>	<b>\$1,183</b>
Printing and Related	564	10,087	\$445,234,067	\$44,139	\$849
Chemical	186	19,694	\$1,878,810,591	\$95,398	\$1,835
Plastics and Rubber Products	246	8,588	\$351,851,359	\$40,970	\$788
<b>Service Providing Industries</b>	<b>90,947</b>	<b>1,367,699</b>	<b>\$62,332,539,676</b>	<b>\$45,575</b>	<b>\$876</b>
<b>Trade, Transportation, and Utilities</b>	<b>24,614</b>	<b>310,831</b>	<b>\$11,786,125,263</b>	<b>\$37,918</b>	<b>\$729</b>
Wholesale Trade	9,163	67,555	\$4,435,788,286	\$65,662	\$1,263
Retail Trade	13,476	194,847	\$5,263,786,239	\$27,015	\$520
Motor Vehicle and Parts Dealers	1,346	22,011	\$962,224,128	\$43,715	\$841
Building Material	1,010	15,053	\$476,699,684	\$31,669	\$609
Food and Beverage Stores	2,270	46,213	\$959,588,292	\$20,764	\$399
General Merchandise Stores	342	24,222	\$433,747,659	\$17,907	\$344
Transportation, Warehousing, & Utilities	1,975	48,429	\$2,086,550,737	\$43,085	\$829
<b>Information</b>	<b>1,912</b>	<b>44,675</b>	<b>\$2,577,917,639</b>	<b>\$57,704</b>	<b>\$1,110</b>
Telecommunications	379	16,203	\$1,037,840,929	\$64,051	\$1,232
<b>Financial Activities</b>	<b>9,626</b>	<b>143,194</b>	<b>\$12,881,467,396</b>	<b>\$89,958</b>	<b>\$1,730</b>
Finance and Insurance	6,277	122,021	\$11,984,307,220	\$98,216	\$1,889
Credit Intermediation	2,212	32,327	\$2,132,363,031	\$65,962	\$1,268
Securities and Commodity Contracts	1,696	16,753	\$4,303,869,537	\$256,909	\$4,941
Insurance Carriers	2,254	67,362	\$4,944,060,976	\$73,395	\$1,411
Real Estate and Rental and Leasing	3,349	21,174	\$897,160,176	\$42,372	\$815

## Connecticut Employment and Wages by Industry - 2001 Annual Average

Industry	Worksites	Annual Average Employment	Total Wages	Average Annual Wage	Average Weekly Wage
<b>Professional and Business Services</b>	<b>19,841</b>	<b>209,227</b>	<b>\$12,318,307,493</b>	<b>\$58,875</b>	<b>\$1,132</b>
Professional, Scientific	12,970	94,318	\$6,861,760,259	\$72,751	\$1,399
Management of Companies	559	28,436	\$2,980,725,936	\$104,821	\$2,016
Administrative and Support	6,312	86,473	\$2,475,821,298	\$28,631	\$551
<b>Educational and Health Services</b>	<b>10,021</b>	<b>247,701</b>	<b>\$9,220,462,540</b>	<b>\$37,224</b>	<b>\$716</b>
Educational Services	1,134	41,033	\$1,652,519,763	\$40,273	\$774
Health Care and Social Assistance	8,887	206,668	\$7,567,942,777	\$36,619	\$704
Hospitals	55	52,754	\$2,222,271,540	\$42,125	\$810
Nursing & Residential Care Facilities	1,092	54,543	\$1,568,097,774	\$28,750	\$553
Social Assistance	1,848	30,923	\$624,696,469	\$20,202	\$388
<b>Leisure and Hospitality</b>	<b>8,139</b>	<b>120,147</b>	<b>\$2,073,367,140</b>	<b>\$17,257</b>	<b>\$332</b>
Arts, Entertainment, and Recreation	1,600	23,128	\$568,067,437	\$24,562	\$472
Accommodation and Food Services	6,539	97,019	\$1,505,299,703	\$15,516	\$298
Food Serv., Restaurants, Drinking Pls.	6,120	85,363	\$1,263,470,879	\$14,801	\$285
<b>Other Services</b>	<b>12,559</b>	<b>55,385</b>	<b>\$1,427,232,609</b>	<b>\$25,769</b>	<b>\$496</b>
<b>Government</b>	<b>3,687</b>	<b>235,488</b>	<b>\$10,003,164,485</b>	<b>\$42,478</b>	<b>\$817</b>
Federal	627	21,597	\$1,017,459,757	\$47,111	\$906
State	779	63,919	\$3,059,186,977	\$47,861	\$920
Local**	2,281	149,972	\$5,926,517,751	\$39,517	\$760
<b>Unclassified</b>	<b>548</b>	<b>1,052</b>	<b>\$44,495,112</b>	<b>\$42,309</b>	<b>\$814</b>

\* Disclosure provisions of Connecticut's Unemployment Insurance Law prohibit the release of figures which tend to reveal data reported by individual firms.

\*\*Includes Indian tribal government employment.

Note: Totals may not add up due to rounding.

**2001 and 2002 PER CAPITA PERSONAL INCOME  
FFY 2003\* FAMILY, and 2000 HOUSEHOLD MEDIAN INCOME**

State	Per Capita Income		Rank in the U.S.		2003 FFY 4-Person Family	2000 Median Household
	2002p	2000r	2002	2001		
United States	\$30,941	\$30,413			\$62,228	\$41,343
<b>Connecticut</b>	<b>\$42,706</b>	<b>\$42,377</b>	<b>1</b>	<b>1</b>	<b>\$82,702</b>	<b>\$53,108</b>
Maine	\$27,744	\$26,853	33	34	\$56,186	\$36,400
Massachusetts	\$39,244	\$38,864	3	2	\$78,025	\$49,505
New Hampshire	\$34,334	\$33,969	6	6	\$71,661	\$49,509
New Jersey	\$39,453	\$38,625	2	3	\$78,560	\$54,226
New York	\$36,043	\$35,878	5	4	\$64,520	\$43,640
Pennsylvania	\$31,727	\$30,752	15	15	\$65,411	\$39,562
Rhode Island	\$31,319	\$30,256	16	16	\$68,418	\$43,185
Vermont	\$29,567	\$28,756	24	24	\$59,125	\$39,317

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\*Federal Fiscal Year 2003 covers the period of October 1, 2002 through September 30, 2003.

Sources:

Per capita income:

Bureau of Economic Analysis.

Median income, 4-person families:

U.S. Department of Health and Human Services,  
Federal Register/Vol.67, No. 20.

Median Household Income:

U.S. Census Bureau,  
Census 2000 Supplementary Survey Summary Tables.

**Base Period:** A selected period of time, frequently one year, against which changes to other points in time are calculated (also see Index Number).

**Benchmarking:** The process of reestimating statistics as more complete data become available. Estimates are usually calculated using only a sample of the universe (total count). Therefore, benchmarking allows for correction of estimating errors. New benchmarking levels are introduced on an annual basis.

**Covered Employment:** Employment in any industry insured under the provisions of the Connecticut Unemployment Compensation Law.

**Current Population Survey:** A national household survey conducted each month by the Census Bureau for the U.S. Bureau of Labor Statistics. Information is gathered from a sample of about 60,000 households (1,200 in Connecticut) designed to represent the civilian noninstitutional population of persons 16 years of age and over.

**Discouraged Workers:** Persons not included in the unemployment count who say they did not look for work because they think none is available, or they believe they lack the skills necessary to compete in the labor market.

**Dislocated Worker:** As defined under the Workforce Investment Act of 1998, an individual who: (A) 1. has been terminated or laid off, or received notice of same; and 2. is eligible for or has exhausted entitlement to unemployment compensation, or has demonstrated attachment to the workforce but is not eligible for unemployment compensation; and 3. is unlikely to return to a previous industry or occupation. Or (B) 1. has been terminated or laid off, or has received notice of same, as a result of permanent closure or substantial layoff at a plant, facility or enterprise; or 2. is employed at a facility at which employer has made a general announcement that such facility will close within 180 days; or, 3. for purposes of receiving certain services, is employed at a facility at which the employer has made a general announcement that such facility will close. Or (C) was self-employed but is unemployed as a result of general economic conditions in the community in which the individual resides or because of natural disasters. Or (D) is a displaced homemaker.

**Displaced Homemaker:** An individual who has been providing unpaid services to family members in the home and who (A) has been dependent on the income of another family member but is no longer supported by that income; and (B) is unemployed or

underemployed and is experiencing difficulty in obtaining or upgrading employment.

**Durable Goods:** Items with a normal life expectancy of three years or more. Automobiles, furniture, household appliances, and mobile homes are examples. Because of their nature, expenditures for durable goods are generally postponable. Consequently, durable goods sales are the most volatile component of consumer expenditures.

**Employed Persons:** Those individuals who are 16 years of age and over who worked for pay any time during the week which includes the 12th day of the month, or who worked unpaid for 15 hours or more in a family-owned business, and individuals who were temporarily absent from their jobs due to illness, bad weather, vacation, labor dispute, or personal reasons. Excluded are persons whose only activity consists of work around the house and volunteer work for religious, charitable, and similar organizations.

**Establishment:** An economic unit such as a farm, mine, factory, or store, which produces goods or provides services. It is usually at a single physical location and engaged in one predominant type of economic activity.

**Family:** A group of two or more people who reside together and who are related by birth, marriage, or adoption.

**Farm Employment:** Persons who work as owners and operators of farms, as unpaid family workers on farms, or as hired workers who are engaged in farm activities.

**Full-Time Employment:** Employment of 35 or more hours per week.

**Household:** A household includes all the people who occupy a housing unit as their usual place of residence.

**Housing Permits:** Counted by the Bureau of the Census, new housing permits include permits issued for all new privately owned, attached and detached single-family houses.

**Index Number:** A measure of the relative changes occurring in a series of values compared with a base period. The base period usually equals 100, and any changes from it represent percentages. By use of an index number, large or unwieldy data, such as sales in thousands of dollars or costs in dollars and cents, are reduced to a form in which they can be readily understood.

**Industry:** A generic term for a distinct group of economic activities. Industries are described and classified by their primary activity or product.

**Initial Claim:** A notice filed by a worker, at the beginning of a period of unemployment, requesting a determination of insured status for jobless benefits.

**Labor Force:** All persons 16 years of age and over who are classified as employed, unemployed and seeking employment, or involved in a labor-management dispute. The labor force does not include persons who never worked a full-time job lasting two weeks or longer and "discouraged workers" who have been unemployed for a substantial length of time and are no longer actively seeking employment. Members of the armed forces stationed either in the United States or abroad are counted by their place of residence. The civilian labor force excludes members of the armed forces and the institutionalized population.

**Labor Force Participation Rate:** The proportion of the total civilian noninstitutional population or of a demographic subgroup of that population classified as "in the labor force."

**Labor Market Area (LMA):** As defined by the U.S. Bureau of Labor Statistics, an economically integrated geographic area within which individuals can reside and find employment within a reasonable distance or can readily change employment without changing their place of residence.

**Labor Market Information (LMI):** The body of information that deals with the functioning of labor markets and the determination of the demand for and supply of labor. It includes, but is not limited to, such key factors as changes in the level and/or composition of economic activity, the population, employment and unemployment, income and earnings, wage rates, and fringe benefits.

**Labor Surplus Area:** A civil jurisdiction where the average unemployment rate is at least 20 percent above the average unemployment for all states, or its unemployment during the previous two calendar years was ten percent or more. The designation allows establishments in the area preference in bidding for certain federal contracts.

**Location Quotients:** Measure an industry's concentration or specialization in one geographical area relative to a larger area.

**Manufacturing:** Includes establishments engaged in the mechanical or chemical transformation of materials

or substances into new products. These establishments are usually described as plants, factories, or mills and characteristically use power-driven machines and materials handling equipment. The new product of a manufacturing establishment may be "finished" in the sense that it is ready for utilization and consumption, or it may be "semi-finished" to become a raw material for an establishment engaged in further manufacturing.

**Median:** The middle value or midpoint between two middle values in a set of data arranged in order of increasing or decreasing magnitude. As such, one-half of the items in the set are less than the median and one-half are greater.

**Median Income:** The median divides the income distribution into two equal parts: one-half of the cases falling below the median income and one-half above the median. For households and families, the median income is based on the distribution of the total number of households and families, including those with no income. Additional information on median income is available from the U.S. Census Bureau at: <http://www.census.gov/prod/cen2000/doc/sf3.pdf>.

**Metropolitan Statistical Area (MSA):** The general concept of a Metropolitan Statistical Area is one of a large population nucleus, together with adjacent communities which have a high degree of economic and social integration with that nucleus. Connecticut currently has seven Metropolitan Statistical Areas, as defined by the federal Office of Management and Budget.

**Money Income:** Census-based money income is derived from a sample of individuals 15 years of age and older, and consists only of income that is received by individuals in cash and its equivalents.

**Nondurable Goods:** Items that generally last for only a short period of time (three years or less). Food, beverages, apparel, and gasoline are common examples. Because of their nature, nondurable goods are generally purchased when needed.

**Nonfarm Employment:** The total number of persons on establishment payroll employed full- or part-time who received pay for any part of the pay period which includes the 12th day of the month. Temporary and intermittent employees are included, as are any workers who are on paid sick leave, on paid holiday, or who work during only part of the specified pay period. A striking worker who only works a small portion of the survey period, and is paid, is included. Persons on the payroll of more than one establishment are counted in each establishment. Data exclude proprietors, self-employed, unpaid family or volunteer workers, farm

workers, and domestic workers. Persons on layoff the entire pay period, on leave without pay, on strike for the entire period or who have not yet reported for work are not counted as employed.

**Occupation:** A name or title of a job that identifies a set of activities or tasks that employees are paid to perform. Employees that perform essentially the same tasks are in the same occupation, whether or not they are in the same industry. Some occupations are concentrated in a few particular industries, other occupations are found in the majority of industries.

**Part-Time Employment:** As defined by the U.S. Bureau of Labor Statistics, employment in which a worker is regularly scheduled to work fewer than 35 hours a week.

**Per Capita Personal Income:** The annual total personal income of residents divided by resident population as of July 1.

**Personal Income:** Measures the net earnings, rental income, personal dividend income, personal interest income, and transfer payments by place of residence before the deduction of personal income taxes and other personal taxes. Reported in current dollars.

**Private Household Workers:** Persons who work for profit or fees in private households such as child care workers, cooks, housekeepers or other household staff.

**Production Workers:** Employees, up through the level of working supervisor, who are directly engaged in the manufacture of the product of an establishment. Among those excluded from this category are persons in executive and managerial positions and persons engaged in activities such as accounting, sales, advertising, routine clerical work, and professional and technical functions.

**Retail Sales:** Based on sales taxes received by the Connecticut Department of Revenue Services from firms in Standard Industrial Classification (SIC) industries 52 through 59, Retail Trade.

**SAGA (State-Administered General Assistance):** Provides cash, medical, and emergency assistance to persons who do not qualify for federal and state assistance programs, such as Supplemental Security Income (SSI), Temporary Assistance to Needy Families (TANF), and Medicaid.

**Seasonal Adjustments:** The adjustment of time-series data to eliminate the effect of intrayear variations that tend to occur each year in approximately the same

manner. Examples of such variations include school terms, holidays, and yearly weather patterns.

**Seasonal Industry:** An industry in which activity is affected by regularly recurring weather changes, holidays, vacations, etc. The construction and recreational industries are typically characterized as “seasonal.”

**Self-Employed Workers:** Persons who work for profit or fees in their own business, profession, trade, or farm. Self-employed persons whose businesses are incorporated are included among wage and salary workers, because technically, they are paid employees of a corporation.

**Underemployed:** Persons working full- or part-time in jobs that are below their earning capacity or level of competence. The terms “underemployed” and “underutilized” are used interchangeably. Underemployment has also been defined as “involuntary part-time” employment or employment of a person on a part-time basis when full-time work is desired.

**Unemployed:** Persons who, during the survey week, had no employment but were available for work and: (a) had engaged in any specific job-seeking activity within the past four weeks, such as registering at a public or private employment office, meeting with prospective employers, checking with friends or relatives, placing or answering advertisements, writing letters of application, or being on a union or professional register; (b) were waiting to be called back from a job from which they had been laid off; or (c) were waiting to report to a new wage or salary job within 30 days.

**Unemployment Rate:** Represents the number unemployed as a percent of the labor force. The seasonally adjusted unemployment rate eliminates the influence of regularly recurring seasonal fluctuations which can be ascribed to weather, crop-growing cycles, holidays, vacations, etc., and therefore, more clearly shows the underlying basic trend of unemployment.

**Workforce Investment Act (WIA) of 1998:** Represents significant changes to federal statutes governing programs of job training, adult education and literacy, and vocational rehabilitation in order to establish a coordinated, streamlined and more flexible workforce development system. It is a revitalized system that focuses on providing *employers* with skilled workers, and the economic and workforce information they need to conduct business effectively - and on providing *workers* with the information, advice, job search assistance, and training they need to get and keep good jobs.



**Connecticut Department of Labor's Office of Research Publications:**

*Business and Employment Changes Announced in the News Media*

*Connecticut Career Paths*

*Connecticut Careers: Career Directions for Entry-Level Jobs*

*Connecticut Data for Affirmative Action Plans*

*Connecticut Economic Digest, The*

*Connecticut Labor Market Information At-A-Glance*

*Connecticut Labor Situation*

*Connecticut Occupational Employment & Wages*

*Directory of Labor Market Information*

*Equal Employment Opportunity Special Census File*

*Forecast 2010*

*Information for Workforce Investment Planning*

*Labor Force Data for Labor Market Areas & Towns*

*Soaring to New Heights...Connecticut Job Outlook*

*Total Nonfarm Employment by Town*

*Writing Your Résumé for Success*

*Your Job Search Guide*

Many of these publications are available on the Internet at: [www.ctdol.state.ct.us/lmi](http://www.ctdol.state.ct.us/lmi)

The Job & Career ConneCTion provides on-line information on career development, occupational profiles, and finding employment, all at one site - [www.ctjobandcareer.org](http://www.ctjobandcareer.org).